



VOLKSWAGEN DEALER COMMUNICATION

Advance Notice – Safety Recall 69FK / Driver’s Side Impact Airbag

This notice is for: All dealership personnel.

Date: October 06, 2023

Issue: The driver's side impact airbag may be missing a welding seam at the side airbag housing. During a crash with side impact airbag deployment, the driver's side impact airbag could deploy improperly or separate, increasing the risk of injury to vehicle occupants.

- Repair:**
- REPAIR NOT YET AVAILABLE
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Volkswagen is working to make a recall remedy available as soon as possible for the affected vehicles. Dealers and owners will be notified once the recall remedy work can be performed.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2019	ATLAS	2

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.

Part 573 Safety Recall Report

23V-671

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : OCT 04, 2023

NHTSA Recall No. : 23V-671

Manufacturer Recall No. : 69FK



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 2

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 VOLKSWAGEN ATLAS

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by a review of production records. The recalled products differ from products that were not included in the recall because the airbags potentially containing the defect have been manufactured with a side airbag that could have been incorrectly welded .

ATLAS: 2

Production Dates : NOV 05, 2018 - DEC 27, 2018

VIN Range 1 : Begin : 1V2NR2CA0KC514524 **End :** 1V2ER2CA0KC530948 Not sequential

Description of Defect :

Description of the Defect : The driver's side impact airbag may be missing a welding seam at the side airbag housing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : During a crash with side impact airbag deployment, the driver's side impact airbag could deploy improperly or separate, increasing the risk of injury to vehicle occupants.

Description of the Cause : The affected side impact airbags may be missing a welding seam at side impact airbag housing.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Side Airbag

Component Description : Side airbag driver side

Component Part Number : 3CN.880.241.M

Supplier Identification :

Component Manufacturer

Name : iSi Automotive Holding GmbH

Address : Scheydgasse 30 - 32

Vienna

Foreign States 1210

Country : Austria

Chronology :

July 28, 2023: The supplier informed Volkswagen about potentially incorrectly manufactured side airbags. Analysis started.

August-September 2023: Internal review, identification of potentially affected vehicles and risk assessment initiated.

September 28, 2023: The topic was presented to Volkswagen's Product Safety Committee and a recall was decided.

Topic was a self-report of the supplier, no known field claims.

Description of Remedy :

Description of Remedy Program : The driver's side impact airbag will be replaced. Volkswagen will not offer a reimbursement plan under this recall, as the affected vehicles are still under the New Vehicle Limited Warranty period.

How Remedy Component Differs from Recalled Component : The recall remedy component is manufactured with correct welding seams.

Identify How/When Recall Condition was Corrected in Production : Query of the presence of welding data before assigning OK status in all system modes (Implemented in June 2023)

Recall Schedule :

Description of Recall Schedule : Dealers: On or before October 06, 2023 / Owners: On or before December 01, 2023

Planned Dealer Notification Date : OCT 06, 2023 - OCT 06, 2023

Planned Owner Notification Date : DEC 01, 2023 - DEC 01, 2023

* NR - Not Reported