OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-232

Manufacturer Name: Mercedes-Benz USA, LLC

NHTSA Recall No.: 22V-232

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Mercedes-Benz USA, LLC

Address: 13470 International Parkway

Jacksonville FL 32218

Company phone: 1-877-496-3691

Population:

Number of potentially involved : 126,443 Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2019-2020 Mercedes-Benz C300 Cabriolet

Vehicle Type: LIGHT VEHICLES

Body Style : 2-DOOR Power Train : GAS

Descriptive Information: Mercedes-Benz MY2019-2020 C-Class Cabriolet 2,138 vehicles. The recall population

was determined through production records. Vehicles outside of the recall population have the recruitive camera software according to current production specifications.

have the rearview camera software according to current production specifications.

Production Dates: DEC 20, 2017 - MAY 25, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2018-2018 Mercedes-Benz E400 Cabriolet

Vehicle Type: LIGHT VEHICLES

Body Style : 2-DOOR Power Train : GAS

Descriptive Information: Mercedes-Benz MY2018 E-Class Cabriolet 3 vehicles. The recall population was

determined through production records. Vehicles outside of the recall population have the rearview camera software according to current production specifications.

Production Dates: DEC 20, 2017 - MAY 25, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3:	2019-2021 Mer	cedes-Benz E4	50 Cabri	olet			
	LIGHT VEHICLE						
Body Style :							
Power Train :							
		MY2019-2021	F-Class	Cabriolet G	907 vehicle. The recall population		
Descriptive information.	was determined	through produ	uction re	ecords. Veh	nicles outside of the recall population current production specifications.		
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential		
	2019-2021 Mer		50 Coup	e			
V -	LIGHT VEHICLE	S					
Body Style :							
Power Train :	GAS						
Descriptive Information :	determined thro	Mercedes-Benz MY2019-2021 E-Class Coupe 869 vehicle. The recall population was determined through production records. Vehicles outside of the recall population have the rearview camera software according to current production specifications.					
Production Dates:							
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential		
Vehicle 5:	2019-2021 Mer	cedes-Benz E4	50 Wago	n			
Vehicle Type :	LIGHT VEHICLE	S					
Body Style :	STATIONWAGO	N					
Power Train :	GAS						
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles	6 vehicle. The recall population was soutside of the recall population current production specifications.		
Production Dates :							
VIN Range 1:		NR	End:	NR	☐ Not sequential		
	Degin .		Liid.				
Vehicle 6:	2019-2020 Mer	cedes-Benz A2	20				
Vehicle Type :	LIGHT VEHICLE	S					
Body Style :							
Power Train :							
Descriptive Information :	Mercedes-Benz	MY2019-2020	A-Class	13.318 vel	hicles. The recall population was		
2 esemptive intermitteen	determined thro	ough productio	n record	ls. Vehicles	s outside of the recall population current production specifications.		
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:		NR	End:	NR	☐ Not sequential		

Vehicle 7:	2019-2020 Mer	cedes-Benz E45	50		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :					
Power Train:					
Descriptive Information :	Mercedes-Benz	MY2019-2020	E-Class	748 vehicle. The recall no	onulation was
Descriptive information :				ds. Vehicles outside of the	
				cording to current produc	
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
Vehicle 8:	2020-2020 Mer	cedes-Benz AM	G A35		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	Mercedes-Benz	MY2020 AMG A	A35 446	vehicles. The recall popu	llation was
•				ds. Vehicles outside of the	
	have the rearvie	ew camera softv	ware acc	cording to current produc	ction specifications.
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
	2010 2021 15	1 D GO			
	2019-2021 Mer		00 Coup	e	
V 1	LIGHT VEHICLE	S			
Body Style :					
Power Train :					
Descriptive Information :					
				ecords. Vehicles outside o	
			vare acc	cording to current produc	tion specifications.
Production Dates :			ъ 1	ND	□ N
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
Vehicle 10:	2019-2020 Mer	cedes-Renz AM	C F53 ('abriolet	
	LIGHT VEHICLE		u Loo c	abi forct	
Body Style :		i.J			
Power Train :					
		MV2010 2020	AMC E	(2 Cabrialat 100 wahiala 7	The mosell nonvilation
Descriptive Information :				ecords. Vehicles outside o	
		0 1		cording to current produc	
Production Dates :				G	1
VIN Range 1:		NR	End:	NR	☐ Not sequential
0	3				

Vehicle 11:	2019-2021 Mer	cedes-Benz C30	00		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :					
Power Train :					
Descriptive Information :	Mercedes-Benz	MY2019-2021	C-Class	31.855 vehi	icles. The recall population was
2 0002-19 00 00 00 00 00 00 00 00 00 00 00 00 00	determined thro	ough productio	n record	ls. Vehicles	outside of the recall population urrent production specifications.
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
	2019-2020 Mer		G E53 C	oupe	
V -	LIGHT VEHICLE	S			
Body Style :					
Power Train :	GAS				
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles	6 vehicle. The recall population was outside of the recall population urrent production specifications.
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
	2020-2020 Mer		50e		
V 1	LIGHT VEHICLE	S			
Body Style :					
Power Train :	HYBRID ELECTI	RIC			
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles	The recall population was outside of the recall population urrent production specifications.
Production Dates :				Ü	•
VIN Range 1:		NR	End:	NR	☐ Not sequential
Vehicle 14:	2019-2020 Mer	cedes-Benz AM	G E53		
Vehicle Type :	LIGHT VEHICLE	SS			
Body Style :					
Power Train :	GAS				
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles	e. The recall population was outside of the recall population urrent production specifications.
Production Dates :				-	-
VIN Range 1:		NR	End:	NR	☐ Not sequential

Vehicle 15:	2019-2021 Mer	cedes-Benz AM	G C43		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	Mercedes-Benz	MY2019-2021	AMG C4	3 1,398 vehicles. The red	call population was
•	determined thro	ough production	n record	ds. Vehicles outside of the	e recall population
	have the rearvie	ew camera softv	ware acc	cording to current produ	ction specifications.
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
W.L.J. 10	0001 0001 M	l D	1050		
	2021-2021 Merc		A23U		
	LIGHT VEHICLE	.3			
Body Style : Power Train :					
		MW9091 CIA C	l 94'	70 h: -l- Th ll	
Descriptive Information :				ds. Vehicles outside of the	
		· -		cording to current produ	
Production Dates :					
VIN Range 1:		NR	End:	NR	☐ Not sequential
	8				
Vehicle 17:	2019-2020 Mere	cedes-Benz AM	G C43 C	abriolet	
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	2-DOOR				
Power Train :	GAS				
Descriptive Information :	Mercedes-Benz	MY2019-2020	AMG C4	3 Cabriolet 269 vehicles	. The recall population
		U -		ecords. Vehicles outside	
			ware acc	cording to current produ	ction specifications.
Production Dates :					_
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
Vehicle 18.	2019-2020 Mer	cedes-Benz AM	G C43 C	Coune	
	LIGHT VEHICLE			- 	
Body Style :					
Power Train :					
Descriptive Information :	Mercedes-Benz	MY2019-2020	AMG C4	3 Coupe 529 vehicles. Tl	ne recall population
2 00011pu (0 1111011111111111111111111111111111				ecords. Vehicles outside o	
		U -		cording to current produ	
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
	_				

			E350		
			1 00	20 111 771 11	1
•	determined thro have the rearvie	ough production w camera softw	n record	66 vehicles. The recall popols. Vehicles outside of the recording to current product	recall population
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
Vehicle Type : Body Style : Power Train :	GAS	S		4 141 (7)	
	determined thro have the rearvie	ough production w camera softw	n record	4 vehicles. The recall popul ls. Vehicles outside of the re cording to current product	ecall population
Production Dates :					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
Vehicle Type : Body Style : Power Train :	GAS	S			
Descriptive Information :	was determined	through produ	iction re	3 Cabriolet 134 vehicles. Tecords. Vehicles outside of cording to current product	the recall population
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
			G C63 S	Cabriolet	
Descriptive Information :	was determined	through produ	iction re	3 S Cabriolet 82 vehicles. Tecords. Vehicles outside of cording to current product	the recall population
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential

			1G C63 C	oupe			
		N	1150 00	.0.0	04 1.1 5	11 1	
Descriptive Information :	was determined have the rearvie	l through prod w camera soft	uction re	ecords. Vel	hicles outside of	recall population the recall population ion specifications.	
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:	Begin:	NR	End:	NR		☐ Not sequential	
Vehicle Type : Body Style : Power Train :	GAS	S			he recall nonula	tion was determined	
Descriptive information.	through produc	Mercedes-Benz MY2021 AMG GLA35 4 vehicle. The recall population was determined through production records. Vehicles outside of the recall population have the rearview camera software according to current production specifications.					
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:	Begin:	NR	End:	NR		■ Not sequential	
			1G C63 S	Coupe			
Descriptive Information :	Mercedes-Benz was determined	l through prod	uction re	ecords. Vel	hicles outside of	ne recall population the recall population ion specifications.	
Production Dates :							
VIN Range 1:	Begin:	NR	End:	NR		☐ Not sequential	
			1G C63				
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicle	s outside of the r	population was recall population ion specifications.	
Production Dates :							
VIN Range 1:	Begin:	NR	End:	NR		■ Not sequential	

Vehicle 27:	2021-2021 Mer	cedes-Benz AM	G GLA4	5	
Vehicle Type :	LIGHT VEHICLE	ES			
Body Style :					
Power Train:	GAS				
•	through produc rearview camer	tion records. Vo a software acco	ehicles o	outside of	The recall population was determined the recall population have the production specifications.
Production Dates :	DEC 20, 2017 - I	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
Vehicle Type : Body Style : Power Train :	GAS Mercedes-Benz	MY2019-2021	AMG C6	3 S 118 v	ehicles. The recall population was es outside of the recall population
					current production specifications.
Production Dates :				O	•
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
Vehicle Type : Body Style : Power Train :	GAS Mercedes-Benz	MY2020-2021	GLB-Cla		vehicle. The recall population was es outside of the recall population
			ware acc	cording to	current production specifications.
Production Dates :					_
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
			A250 Co	upe	
•	determined thro have the rearvie	ough productio ew camera softv	n record	ls. Vehicle	7 vehicles. The recall population was es outside of the recall population current production specifications.
Production Dates :					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential

			G GLB3:	5	
Descriptive Information :	determined thro have the rearvie	ough production w camera softw	n record	ls. Vehicles outs	recall population was side of the recall population ent production specifications.
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
Vehicle Type : Body Style : Power Train :	GAS Mercedes-Benz determined thro	S MY2020-2021 ough production	AMG CL n record	A35 778 vehicles. S. Vehicles outs	es. The recall population was side of the recall population ent production specifications.
Production Dates :				Ö	
VIN Range 1:		NR	End:	NR	☐ Not sequential
Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 :	GAS Mercedes-Benz determined thro have the rearvie DEC 20, 2017 - M Begin:	MY2020-2021 ough production ow camera softw MAY 25, 2021 NR	AMG CL n record vare acc End :	A45 351 vehicles ls. Vehicles outs cording to curre	es. The recall population was side of the recall population ent production specifications.
Vehicle Type : Body Style : Power Train :	GAS Mercedes-Benz determined thro have the rearvie	S MY2020 GLC-C ough production w camera softw	lass Cou n record	ipe 1164 vehicl Is. Vehicles outs	e. The recall population was side of the recall population ent production specifications.
VIN Range 1:		NR	End:	NR	☐ Not sequential

Vehicle 35:	2020-2020 Mer	cedes-Benz GL	C350e		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	SUV				
Power Train:	HYBRID ELECTI	RIC			
Descriptive Information :	Mercedes-Benz	MY2020 GLC-0	lass Hy	brid 334 vehicle. The reca	ll population was
•				ds. Vehicles outside of the	
	have the rearvie	ew camera soft	ware acc	cording to current produc	tion specifications.
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
	2019-2020 Mer		5450		
	LIGHT VEHICLE	S			
Body Style :					
Power Train :	GAS				
Descriptive Information :					
				ds. Vehicles outside of the	
			ware acc	cording to current produc	tion specifications.
Production Dates :					
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
Vehicle 37 ·	2019-2020 Mer	cedes-Benz AM	C CI S5	3	
	LIGHT VEHICLE		d CLSS.	,	
Body Style :					
Power Train :					
		MV2010 2020	AMC CI	C52 15 yeahiolog The mage	ll nonulation was
Descriptive Information :				ds. Vehicles outside of the	
				cording to current produc	
Production Dates :					
VIN Range 1:		NR	End:	NR.	☐ Not sequential
- VII Nuinge 1.	Dogin .		Liid.		
Vehicle 38:	2020-2020 Mer	cedes-Benz AM	G GLC4	3 Coupe	
	LIGHT VEHICLE			•	
Body Style :					
Power Train :					
Descriptive Information :	Mercedes-Benz	MY2020 AMG (GLC43 C	Soupe 202 vehicle. The rec	all population was
1				ds. Vehicles outside of the	
	have the rearvie	ew camera soft	ware acc	cording to current produc	tion specifications.
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential

Vehicle 39:	2019-2019 Mer	cedes-Benz E30	00		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	Mercedes-Benz	MY2019 E-Clas	s 2,312	vehicles. The recall popul	lation was
1				ls. Vehicles outside of the	
				cording to current produc	
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential
_					_
Vehicle 40:	2020-2020 Mer	cedes-Benz AM	G GLC4	3	
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	SUV				
Power Train:	GAS				
Descriptive Information :	Mercedes-Benz	MY2020 AMG (GLC43 4	13 vehicle. The recall pop	oulation was
•	determined thro	ough production	n record	ls. Vehicles outside of the	recall population
	have the rearvie	w camera softv	ware acc	cording to current produc	tion specifications.
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021			
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
77.14.1	0000 0004 15	l D FO			
	2020-2021 Mer		00		
· -	LIGHT VEHICLE	S			
Body Style :					
Power Train :					
Descriptive Information :					
				ls. Vehicles outside of the cording to current produc	
			vare acc	toruming to current produc	don specifications.
Production Dates :			ъ 1	ND	□ N
VIN Range 1:	Begin:	NR	End:	NR	■ Not sequential
Vehicle 42 ·	2018-2018 Mer	redes-Renz F4()0 Cahri	iolet	
	LIGHT VEHICLE		o cubii	olet	
Body Style:		5			
Power Train :					
		MV9010 E Clas	a Cabri	olat O wahialaa Tha maall	nanulation was
Descriptive Information :				ls. Vehicles outside of the	
				cording to current produc	
Production Dates :				G F	1
VIN Range 1:		NR	End:	NR	☐ Not sequential
8 1	J				

Vehicle 43:	2018-2018 Mer	cedes-Benz E4	00 Coup	e			
Vehicle Type :	LIGHT VEHICLE	S					
Body Style :	2-DOOR						
Power Train :	GAS						
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles o	The recall population was outside of the recall population rrent production specifications.		
Production Dates:	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:	Begin :	NR	End:	NR	☐ Not sequential		
Vehicle Type : Body Style : Power Train :	GAS	SS		-			
Descriptive Information :	through produc	Mercedes-Benz MY2020 GLC-Class 11 vehicles. The recall population was determined through production records. Vehicles outside of the recall population have the rearview camera software according to current production specifications.					
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential		
Vehicle 45	2020-2020 Mer	cedes-Benz AM	IG GLC6:	3 S Coupe			
	LIGHT VEHICLE		id dLco.	o b coupe			
Body Style :							
Power Train :							
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles o	nicles. The recall population was butside of the recall population arrent production specifications.		
Production Dates :	DEC 20, 2017 - N	MAY 25, 2021					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential		
			IG GLC6	3			
Descriptive Information :	determined thro	ough productio	n record	ls. Vehicles o	he recall population was outside of the recall population rrent production specifications.		
Production Dates :							
VIN Range 1:	Begin :	NR	End:	NR	☐ Not sequential		

Vehicle 47: 2020-2020 Mercedes-Benz GLS450

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Mercedes-Benz MY2020 GLS-Class 629 vehicles. The recall population was

determined through production records. Vehicles outside of the recall population have the rearview camera software according to current production specifications.

Production Dates: DEC 20, 2017 - MAY 25, 2021

Description of Noncompliance:

Description of the Mercedes-Benz AG ("MBAG") has determined that on certain Model Year

Noncompliance: ("MY") CLA-Class (118 platform), GLE/GLS-Class (167 platform), A-Class (177

platform), C-Class (205 platform), E-Class (213 platform), E-Class Coupe/ Convertible (238 platform), GLA/GLB-Class (247 platform), GLC-Class (253 platform), CLS-Class (257 platform) and EQC-Class (293 platform) vehicles, the

function of the rearview camera might be impaired.

FMVSS 1: 111 - Rear visibility

FMVSS 2: NR

Description of the Safety Risk: In this case, the rearview image might not be displayed in the central display

after engaging the reverse gear. Instead, the central display would continue to display the existing image or display a black screen with a message indicating the inoperability of the rearview camera system. There is no deactivation or

freezing of the rearview camera image.

A rearview camera image that might not be available within 2.0 seconds (as required by FMVSS 111 S5.5.3) as the vehicle begins to back up might impair

rear visibility which might increase the risk of a crash.

Description of the Cause: Due to a deviation in the development process of the supplier, the software for

the rearview camera might not meet current production specifications.

Identification of Any Warning Before the issue occurs, the driver will not receive a warning due to the nature

that can Occur: of the failure mechanism.

When the issue occurs, the driver might notice that the central display would either continue to display the existing image or display a black screen with a

message indicating the inoperability of the rearview camera.

Involved Components :		

Component Name 1 : Software Rearview Camera
Component Description : Software Rearview Camera

Component Part Number: A2139027817

Component Name 2 : Software Rearview Camera Component Description : Software Rearview Camera

Component Part Number: A0009022059

Supplier Identification:

Component Manufacturer

Name: Magna Electronics Europe GmbH & Co OHG

Address: Kolumbusstr. 1

Sindelfingen Foreign States 71063

Country: Germany

Chronology:

In November 2018, MBAG launched initial investigations based on individual field reports regarding MB Van vehicles where customers allegedly experienced the subject condition outlined above. For this purpose, parts of affected MB Van vehicles were retrieved from the field and sent to the supplier for analysis. In parallel, the supplier started the development of a more robust software version. This new software was also made available in Passenger Cars series production from October 2019 onward. A further software release with additional improvements was released by the supplier and made available for series production beginning June 2020.

For much of 2020, MBAG operations were severely restricted due to the COVID-19 pandemic. As operations began to resume in the second half of 2020, the ongoing internal review and continuous market observation indicated that this issue might also affect Mercedes-Benz passenger cars.

Over the course of the next months, MBAG conducted further evaluations to identify potential effects in MB passenger cars including systematic testing.

While the subject issue could not be systematically reproduced, it was found that in isolated cases, vehicles that had received the original software version showed the subject condition outlined above.

In spring 2021, the ongoing testing indicated that also vehicles that had received the first improved software version during production, might be affected by the subject condition outlined above.

Although the subject issue could still not be systematically reproduced, In late 2021, MBAG could not exclude the possibility that a deviation might be present in the passenger car rearview image software. Subsequently, MBAG determined the potentially affected vehicles in the field. In the beginning of 2022, detailed evaluations were performed to assess the extent to which the deviation might impact the specific regulatory requirements

of the affected countries. Please see chronology supplement.

Description of Remedy:

Description of Remedy Program: An authorized Mercedes-Benz dealer will update the software of the

rearview camera to current production specifications.

Pursuant to 49 C.F.R. § 577.11, MBUSA does plan to provide notice about pre-notice reimbursement to owners since most of the involved vehicles would have been previously subject to the condition described and customers who have already paid to have this recall condition corrected

may be eligible to receive reimbursement.

How Remedy Component Differs Updated rearview camera software according to current production

from Recalled Component: specifications.

Remedy Part:

Software Rearview Camera - A0009020660

Identify How/When Recall Condition A change in the software of our supplier ensures that this issue can no

was Corrected in Production: longer occur from May 26, 2021 onwards.

Recall Schedule:

Description of Recall Schedule: Dealers will be notified of the pending voluntary recall campaign on April

15, 2022. Owners will be notified of the voluntary recall campaign before

June 7, 2022. A copy of all communications will be provided when

available.

Planned Dealer Notification Date : APR 15, 2022 - NR

Planned Owner Notification Date: JUN 07, 2022 - NR

* NR - Not Reported