OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-318

Manufacturer Name: Porsche Cars North America, Inc.

Submission Date: MAY 05, 2021 **NHTSA Recall No.:** 21V-318 **Manufacturer Recall No.:** AMB0



Manufacturer Information:

Population:

Manufacturer Name: Porsche Cars North America, Inc.

Address: One Porsche Drive

Atlanta GA 30354

Company phone: 1-800-767-7243

Number of potentially involved: 136 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2020-2020 Porsche Cayenne Coupe

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Affected vehicles have been identified through production records.

Production Dates: JUL 09, 2019 - JUN 24, 2020

Vehicle 2: 2020-2020 Porsche Cayenne S Coupe

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Affected vehicles have been identified through production records.

Production Dates: AUG 16, 2019 - JUN 12, 2020

VIN Range 1: Begin: WP1BB2AY0LDA57247 End: WP1BB2AY1LDA58200 ✓ Not sequential

Vehicle 3: 2020-2020 Porsche Cayenne E-Hybrid Coupe

Vehicle Type: LIGHT VEHICLES

Body Style: SUV

Power Train: HYBRID ELECTRIC

Descriptive Information: Affected vehicles have been identified through production records.

Production Dates: MAR 14, 2020 - JUL 22, 2020

VIN Range 1: Begin: WP1BE2AY5LDA55033 End: WP1BE2AY6LDA55235 ✓ Not sequential

```
Vehicle 4: 2021-2021 Porsche Cayenne GTS
         Vehicle Type: LIGHT VEHICLES
           Body Style: SUV
         Power Train: GAS
Descriptive Information: Affected vehicles have been identified through production records.
     Production Dates: AUG 21, 2020 - DEC 03, 2020
         VIN Range 1: Begin: WP1AG2AY8MDA33079 End: WP1AG2AY6MDA34411 ✓ Not sequential
           Vehicle 5: 2021-2021 Porsche Cayenne Coupe
         Vehicle Type: LIGHT VEHICLES
           Body Style: SUV
         Power Train: GAS
Descriptive Information: Affected vehicles have been identified through production records.
     Production Dates: AUG 20, 2020 - MAR 04, 2021
         VIN Range 1: Begin: WP1BA2AY4MDA40049 End: WP1BA2AY4MDA42142 ✓ Not sequential
           Vehicle 6: 2021-2021 Porsche Cayenne S Coupe
         Vehicle Type: LIGHT VEHICLES
           Body Style: SUV
         Power Train: GAS
Descriptive Information: Affected vehicles have been identified through production records.
     Production Dates: OCT 02, 2020 - NOV 11, 2020
         VIN Range 1: Begin: WP1BB2AY0MDA46119 End: WP1BB2AY7MDA46263 ✓ Not sequential
           Vehicle 7: 2021-2021 Porsche Cayenne E-Hybrid Coupe
         Vehicle Type: LIGHT VEHICLES
           Body Style: SUV
         Power Train: HYBRID ELECTRIC
Descriptive Information: Affected vehicles have been identified through production records.
     Production Dates: JAN 22, 2021 - JAN 22, 2021
         Vehicle 8: 2021-2021 Porsche Cayenne GTS Coupe
         Vehicle Type: LIGHT VEHICLES
           Body Style: SUV
         Power Train: GAS
Descriptive Information : Affected vehicles have been identified through production records.
     Production Dates: AUG 26, 2020 - MAR 04, 2021
         VIN Range 1: Begin: WP1BG2AY4MDA49073 End: WP1BG2AY5MDA50040 ✓ Not sequential
```

Description of Defect:

Description of the Defect: Due to an assembly error that has since been corrected, the subject vehicles

were assembled without the passenger seat back heating element. This variation from specification can affect the Occupant Classification System as

calibrated for this specific vehicle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If warnings are ignored, the front passenger restraint systems may not be

activated as designed.

Description of the Cause: The seat back assembly variation from specification can affect the Occupant

Classification System as calibrated for this specific vehicle.

Identification of Any Warning In the event of occupant classification system malfunctions, the "Airbag

that can Occur: warning lamp" or "Passenger Airbag OFF" lamp will be activated in order to

alert the occupants.

Involved Components:

Component Name 1: Backrest heating element

Component Description: Backrest heating element

Component Part Number: 9Y0963557E

Supplier Identification:

Component Manufacturer

Name: I.G. Bauerhin GmbH

Address: Wiesenstraße 29

Gründau Foreign States 63584

Country: Germany

Chronology:

In early March 2021, Porsche was informed that due to an incorrect parts list, the heating element for passenger seat backrest was not installed in certain vehicles.

March to April 20, 2021, Porsche analyzed whether an omission of the backrest heating element may have a potential influence on the Occupant Classification System. In addition, the technical relationship between certain seat cover materials and particular occupants was investigated.

April 28, 2021, upon determining that there was a potential for Occupant Classification System malfunction, and out of abundance of caution, Porsche decided to recall the affected vehicles.

Description of Remedy:

Description of Remedy Program: The vehicles will be recalled to the workshop and the heating element for

the passenger seat backrest will be retrofitted free of charge.

How Remedy Component Differs Not applicable.

from Recalled Component :

Identify How/When Recall Condition The recall condition was corrected in production beginning 02/22/2021.

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Dealers and Owners will be notified on or before 6/27/2021.

Planned Dealer Notification Date: JUN 27, 2021 - JUN 27, 2021 Planned Owner Notification Date: JUN 27, 2021 - JUN 27, 2021

* NR - Not Reported