#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 23V-496

**Manufacturer Name:** Nissan North America, Inc.

Submission Date: JUL 18, 2023 NHTSA Recall No.: 23V-496 Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Nissan North America, Inc.

Address: P. O. BOX 685001

Franklin TN 37068-5009

Company phone: 800-647-7261

# **Population:**

Number of potentially involved: 11,824 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2021-2021 Nissan Versa

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: The vehicles subject to this report were previously recalled vehicles that were judged

not to need a steering column replacement. The production period for the previously inspected vehicles includes certain Model Year 2021 Nissan Versa and Nissan Kicks

vehicles manufactured from July 19, 2021 to September 27, 2021 at the

Aguascalientes plant.

This issue (as described in Section 5 below) is specific to Nissan Versa and Kicks vehicles produced on a specific production line during the specified production

period. No other Nissan or INFINITI vehicles are affected.

Production Dates: JUL 19, 2021 - SEP 27, 2021

 Vehicle 2: 2021-2021 Nissan Kicks

Vehicle Type: LIGHT VEHICLES Body Style: HATCHBACK

Power Train: GAS

Descriptive Information : The vehicles subject to this report were previously recalled vehicles that were judged

not to need a steering column replacement. The production period for the previously inspected vehicles includes certain Model Year 2021 Nissan Versa and Nissan Kicks

vehicles manufactured from July 19, 2021 to September 27, 2021 at the

Aguascalientes plant.

This issue (as described in Section 5 below) is specific to Nissan Versa and Kicks vehicles produced on a specific production line during the specified production

period. No other Nissan or INFINITI vehicles are affected.

Production Dates: JUL 19, 2021 - SEP 27, 2021

# **Description of Defect:**

Description of the Defect: In some of the affected vehicles, an intermittent electrical connection in the

electric power steering (EPS) torque sensor can disable the EPS assist. In the event of an EPS failure, a Power Steering Warning Light will illuminate in the instrument cluster to alert the driver and the steering system will default to manual steering mode. The mechanical steering linkage is maintained at all

times. FMVSS 1: NR

FMVSS 2: NR

Description of the Safety Risk: However, loss of EPS will require higher steering effort, especially at low

speeds, which may increase the risk of a crash.

Description of the Cause: NR

Identification of Any Warning In the event of an EPS failure, a Power Steering Warning Light will illuminate in

that can Occur: the instrument cluster to alert the driver and the steering system will default to

manual steering mode.

# **Involved Components:**

Component Name 1: COLUMN ASSY - STEERING

**Component Description: Upper Steering Column** 

Component Part Number: 48810-5EE0A

# **Supplier Identification:**

# **Component Manufacturer**

Name: JTEKT AUTOMOTIVE MEXICO

Address: Avenida Montecillo #100 Parque Industria

Villa de Pozos San Luis Potosi Foreign States 78423

Country: Mexico

### **Chronology:**

See attached Part 573 for chronology.

# **Description of Remedy:**

Description of Remedy Program : The dealer will re-inspect the steering column torque sensor lot code and

replace the steering column assembly, if necessary. All inspections and

repairs will be performed free of charge for parts and labor.

Nissan will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy for the subject vehicles because they are still under warranty

How Remedy Component Differs NR

from Recalled Component :

Identify How/When Recall Condition NR

was Corrected in Production:

## **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified beginning July 25, 2023 of the new recall. Owners

of all previously inspected vehicles that were judged not to need a

steering column replacement will be notified beginning on September 9,

2023, to bring their vehicle to the dealer for re-inspection.

Planned Dealer Notification Date :  $\,$  JUL 26, 2023 -  $\,$  NR

Planned Owner Notification Date: SEP 08, 2023 - NR

<sup>\*</sup> NR - Not Reported