



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: AQ 22-003
Prompted by:
Date Opened: 12/16/2022
Investigator: Jeremy Gunderson **Reviewer:** Alexander Ansley
Approver: Stephen Ridella
Subject: Hertz/Vehicles Rented with Open Recalls

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Nissan North America, Inc., Ford Motor Company
Products: All Vehicles Owned by Hertz Corporation from 2018-2020
Population: Confidential
Problem Description: NHTSA received information indicating that The Hertz Corporation rented vehicles to customers without required recall repairs performed on those vehicles.

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ).

Summary:

NHTSA is opening this audit query to investigate whether The Hertz Corporation (Hertz) has complied with the requirements of the National Traffic and Motor Vehicle Safety Act (Safety Act). The Safety Act requires, among other things, that a rental company shall not rent a vehicle subject to a safety recall unless the recall remedy has been performed. 49 U.S.C. § 30120(i).

NHTSA is in receipt of information that indicates Hertz rented vehicles to customers without having performed required recall repairs. Accordingly, we are opening this audit query to seek additional information concerning this issue.