#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 21V-872

**Manufacturer Name:** Maserati North America, Inc.

Submission Date: NOV 10, 2021 NHTSA Recall No.: 21V-872 Manufacturer Recall No.: 442



### **Manufacturer Information:**

Manufacturer Name: Maserati North America, Inc.

Address: One Chrysler Drive

Auburn Hills MI 48326

Company phone: 877-969-2737

## **Population:**

Number of potentially involved : 409 Estimated percentage with defect : 100 %

### **Vehicle Information:**

Vehicle 1: 2021-2021 Maserati Quattroporte

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: Some 2021 MY Quattroporte vehicles may have been equipped with a fuel line sensor

housing that may crack and leak fuel.

The suspect period was determined to be from October 28, 2020, when 2021 MY Maserati Quattroporte vehicles production began, through June 7, 2021, when the suspect part was no longer used in vehicle production. The suspect period was determined using part traceability and vehicle production records.

**3** 1

Similar vehicles that are not included in the recall were built before or after the suspect period or were built with parts that were not affected.

The total affected vehicles for this model is 43.

Production Dates: OCT 28, 2020 - JUN 07, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle Type : Body Style :					
Power Train :	GAS				
Descriptive Information :	Some 2021 MY Ghibli vehicles may have been equipped with a fuel line sensor housing that may crack and leak fuel.				
	The suspect period was determined to be from November 3, 2020, when 2021 MY Maserati Ghibli vehicles production began, through June 7, 2021, when the suspect part was no longer used in vehicle production. The suspect period was determined using part traceability and vehicle production records.				
	Similar vehicles that are not included in the recall were built before or after the suspect period or were built with parts that were not affected.				
	The total affected vehicles for this model is 88.				
Production Dates	NOV 03, 2020 - JUN 07, 2021				
VIN Range 1:		NR	End:	NR	☐ Not sequential
Vehicle 3:	2021-2022 Maserati Levante				
Vehicle Type :	BUSES, MEDIUM & HEAVY VEHICLES				
Body Style :					
Power Train :					
Descriptive Information :	Some 2021-2022 MY Levante vehicles may have been equipped with a fuel line				

The suspect period was determined to be from September 18, 2020, when 2021-2022 MY Maserati Levante vehicles production began, through October 04, 2021, when the suspect part was no longer used in vehicle production. The suspect period was

determined using part traceability and vehicle production records.

Similar vehicles that are not included in the recall were built before or after the suspect period or were built with parts that were not affected.

The total affected vehicles for this model is 274.

sensor housing that may crack and leak fuel.

Production Dates: SEP 18, 2020 - OCT 04, 2021

 Vehicle 4: 2022-2022 Maserati MC20

Vehicle Type: LIGHT VEHICLES

Body Style : 2-DOOR Power Train : GAS

Descriptive Information: Some 2022 MY MC20 vehicles may have been equipped with a fuel line sensor

housing that may crack and leak fuel.

The suspect period was determined to be from July 12, 2021, when 2022 MY Maserati MC20 vehicles production began, through September 29, 2021, when the suspect part was no longer used in vehicle production. The suspect period was determined using

part traceability and vehicle production records.

Similar vehicles that are not included in the recall were built before or after the  $\,$ 

suspect period or were built with parts that were not affected.

The total affected vehicles for this model is 4.

Production Dates: JUL 12, 2021 - SEP 29, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

## **Description of Defect:**

Description of the Defect: The fuel line sensor fuel leak may cause fuel starvation of the engine. In rare

circumstances, if the leaked fuel comes in contact with an ignition source, a fire

could occur.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Fuel starvation may result in an unexpected loss of motive power, which can

cause a vehicle crash without prior warning. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle,

as well as property damage.

Description of the Cause: NR

Identification of Any Warning Vehicle occupants may notice a fuel smell while the engine is running or

that can Occur: reduced vehicle performance.

**Component Name 1: Pressure Temperature Sensor** 

Component Description: Engine Compartment Fuel Pipes for Quattroporte and Ghibli Vehicles

Component Part Number: 670153442

Component Name 2: Pressure Temperature Sensor

Component Description: Engine Compartment Fuel Pipes for Levante Vehicles

Component Part Number: 670103708

Component Name 3: Pressure Temperature Sensor

Component Description: Engine Compartment Fuel Pipes for MC20

Component Part Number: 670156467

## **Supplier Identification:**

### **Component Manufacturer**

Name: Hutchinson Poland SP Z O O Zywiec 1

Address: Ulica Lesnianka 73

34-310 Zywiec Zywiec Foreign States

Country: Poland

### **Chronology:**

Please note the following chronology of events:

- a) On October 8, 2021, Maserati SpA received information from the Alfa Romeo Cassino Plant in Italy that there was a potential issue on an engine bay fuel bundle.
- b) On October 9, 2021 Maserati SpA opened an internal investigation with the supplier to understand the potential impact.
- c) Between October 9, 2021 and November 4, 2021, the supplier reviewed its production records and conducted testing to identify the scope of suspect components.
- d) As of October 8, 2021, Maserati North America, Inc. ("MNA") identified no customer assistance records, warranty claims, or field reports potentially related to this issue for all markets.
- e) As of October 8, 2021, MNA is aware of zero accidents and zero injuries potentially related to this issue for all markets
- f) On November 4, 2021, Maserati S.p.A. decided, through its Vehicle Regulations Committee, to issue a Voluntary Safety Recall on all affected vehicles.

## **Description of Remedy:**

Description of Remedy Program: MNA will conduct a voluntary safety recall of all affected vehicles to replace the fuel line sensor housing. Maserati North America has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Maserati North America, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs Remedy component was properly molded from Recalled Component:

Identify How/When Recall Condition NR was Corrected in Production:

## **Recall Schedule:**

Description of Recall Schedule: \*\*11/10/2021: Maserati North America, Inc., will notify dealers and

begin notifying owners on or about 12/27/2021.

Planned Dealer Notification Date: DEC 27, 2021 - DEC 27, 2021 Planned Owner Notification Date: DEC 27, 2021 - DEC 27, 2021

\* NR - Not Reported

#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 24V-269

**Manufacturer Name:** Maserati North America, Inc.

NHTSA Recall No.: 24V-269
Manufacturer Recall No.: 718



### **Manufacturer Information:**

Manufacturer Name: Maserati North America, Inc.

Address: One Chrysler Drive

Auburn Hills MI 48326

Company phone: 877-969-2737

## **Population:**

Number of potentially involved : 58 Estimated percentage with defect : 100 %

### **Vehicle Information:**

Vehicle 1: 2021-2022 Maserati Quattroporte

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: Some 2021-2022 MY Quattroporte vehicles may have been equipped with a fuel line

sensor housing that may crack and leak fuel.

The suspect period was determined to be from April 13, 2021, through August 25, 2021, when the suspect part was no longer used in vehicle production. The suspect period was determined using part traceability and vehicle production records.

Similar vehicles that are not included in the recall were built before or after the suspect period, were built with parts that were not suspect or were included in Recall 442 – NHTSA ID 21V-872.

The total affected vehicles for this model is 30.

Production Dates: APR 13, 2021 - AUG 25, 2021

Not sequential

Vehicle 2: 2021-2022 Maserati Ghibli

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: Some 2021 and 2022 MY Ghibli vehicles may have been equipped with a fuel line

sensor housing that may crack and leak fuel.

The suspect period was determined to be from April 13, 2021, through August 25, 2021, when the suspect part was no longer used in vehicle production. The suspect period was determined using part traceability and vehicle production records.

Similar vehicles that are not included in the recall were built before or after the suspect period, were built with parts that were not suspect, or were included in Recall 442 – NHTSA ID 21V-872.

The total affected vehicles for this model is 28.

Production Dates: APR 13, 2021 - AUG 25, 2021

VIN Range 1 : Begin : NR End : NR

## **Description of Defect:**

Description of the Defect: The fuel line sensor fuel leak may cause fuel starvation of the engine. In rare

circumstances, if the leaked fuel comes in contact with an ignition source, a fire

could occur.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Fuel starvation may result in an unexpected loss of motive power, which can

cause a vehicle crash without prior warning. A vehicle fire can result in

increased risk of occupant injury and/or injury to persons outside the vehicle,

as well as property damage.

Description of the Cause: NR

Identification of Any Warning Vehicle occupants may notice a fuel smell while the engine is running or

that can Occur: reduced vehicle performance.

### **Involved Components:**

Component Name 1: Pressure Temperature Sensor

Component Description: Engine Compartment Fuel Pipes for Quattroporte and Ghibli Vehicles

Component Part Number: 670153442

## **Supplier Identification:**

## **Component Manufacturer**

Name: Hutchinson Poland SP Z O O Zywiec 1

Address: Ulica Lesnianka 73

34-310 Zywiec Zywiec Foreign States Slaskie

Country: Poland

## **Chronology:**

Please note the following chronology of events:

On October 6, 2023, Maserati SpA received a warranty claim with a potential issue on an engine bay fuel bundle.

On December 8, 2023, Maserati SpA received another warranty claim and opened an internal investigation with the supplier to understand the potential impact to establish the root cause and additional traceability with Recall 442- NHTSA ID 21V872

Between December 8, 2023, and April 3, 2024, the supplier reviewed its production records and were able to trace additional parts numbers that were identified with the scope of suspect components.

As of April 3, 2024, MNA is aware of zero accidents and zero injuries potentially related to this issue for all markets.

On April 8, 2024, Maserati S.p.A. decided, through its Vehicle Regulations Committee, to issue a Voluntary Safety Recall on all affected vehicles.

## **Description of Remedy:**

Description of Remedy Program: MNA will conduct a voluntary safety recall of all affected vehicles to

replace the fuel line sensor housing. Maserati North America has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Maserati North America, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for

confirmation of the expense.

How Remedy Component Differs Remedy component was properly molded

from Recalled Component:

Identify How/When Recall Condition NR was Corrected in Production:

### **Recall Schedule:**

Description of Recall Schedule: \*\*04/15/2024: Maserati North America, Inc., will notify dealers and

begin notifying owners on or about 05/30/2024.

Planned Dealer Notification Date : MAY 30, 2024 - MAY 30, 2024 Planned Owner Notification Date : MAY 30, 2024 - MAY 30, 2024

\* NR - Not Reported