

Part 573 Safety Recall Report

24V-023

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** JAN 18, 2024**NHTSA Recall No. :** 24V-023**Manufacturer Recall No. :** N778**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 58,729

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2018-2022 LAND ROVER RANGE ROVER

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a non-compliance recall campaign involving certain 2018-2022MY Land Rover Range Rover vehicles built at the Solihull Vehicle Assembly Plant from July 5, 2017 - December 10, 2021. 36,461 Land Rover Range Rover vehicles in the United States and Federalized Territories. The basis for the recall population was Land Rover Range Rover and Range Rover Sport vehicles fitted with the "Surround Camera System", specifically the Gen 3 Continental reversing camera.

Production Dates : JUL 05, 2017 - DEC 10, 2021VIN Range 1 : Begin : SALGS4RY6JA361214 End : SALGV2SE0NA472598 Not sequential

Vehicle 2 : 2018-2022 LAND ROVER RANGE ROVER SPORT

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a non-compliance recall campaign involving certain 2018-2022MY Land Rover Range Rover vehicles built at the Solihull Vehicle Assembly Plant from May 25, 2017 - April 28, 2022. 22,268 Land Rover Range Rover Sport vehicles in the United States and Federalized Territories. The basis for the recall population was Land Rover Range Rover and Range Rover Sport vehicles fitted with the "Surround Camera System", specifically the Gen 3 Continental reversing camera.

Production Dates : MAY 25, 2017 - APR 28, 2022VIN Range 1 : Begin : SALWR4RY1JA155922 End : SALWZ2RE8NA799997 Not sequential

Description of Noncompliance :

Description of the Noncompliance : A concern has been identified on certain Range Rover and Range Rover Sport vehicles where the reversing camera will display a poor image or no image at all as a result of water ingress into the camera housing/bezel. In an intermittent or failed state the rear camera image display does not meet the requirements of FMVSS No. 111, Rear Visibility.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : Lack of display of the rear camera image may result in the driver being unaware of objects or pedestrians behind the vehicle and increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Camera - Rear Facing Lower Continental Hi-Line Cam

Component Description : Camera - Rear Facing

Component Part Number : JPLA-19H422-AB

Supplier Identification :**Component Manufacturer**

Name : Continental Teves AG & Co. oHG

Address : Wilhelm-Fay Straße 30
Frankfurt/Main Foreign States 65936

Country : Germany

Chronology :

See File "Recall N778 Chronology".

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicle to an approved JLR repairer. The rear camera will be removed and inspected. If the camera is found to be OK, it will be refitted with a new seal. If the camera is found to not be OK, a new camera will be fitted along with the new seal and a 10-minute calibration drive cycle will be carried out. There will be no charge to the owners for this repair. Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on February 1, 2024. Distribution of owner notification letters will occur on or before March 8, 2024.

Planned Dealer Notification Date : FEB 01, 2024 - FEB 01, 2024

Planned Owner Notification Date : MAR 08, 2024 - MAR 08, 2024

* NR - Not Reported