

Part 573 Safety Recall Report

23V-324

Manufacturer Name : Jaguar Land Rover North America, LLC

Submission Date : MAY 04, 2023

NHTSA Recall No. : 23V-324

Manufacturer Recall No. : N789



Manufacturer Information :

Population :

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 12,587

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2022-2023 LAND ROVER RANGE ROVER

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2022-2023MY Land Rover Range Rover vehicles built at the Solihull Vehicle Assembly Plant from January 10, 2022 - November 07, 2022. 9838 vehicles in the United States and Federalized Territories. The basis for the recall population is from the start of production through to the introduction of a redesigned second-row seat armrest stowage compartment latch.

Production Dates : JAN 30, 2022 - NOV 07, 2022

VIN Range 1 : Begin : SALKP9FU5NA001464 **End :** SALKP9E76PA034956 ☐ Not sequential

Vehicle 2 : 2023-2023 LAND ROVER RANGE ROVER SPORT

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2023MY Land Rover Range Rover Sport vehicles built at the Solihull Vehicle Assembly Plant from June 30, 2022 - November 07, 2022. 2749 vehicles in the United States and Federalized Territories. The basis for the recall population is from the start of production through to the introduction of a redesigned second-row seat armrest stowage compartment latch.

Production Dates : JUN 30, 2022 - NOV 07, 2022

VIN Range 1 : Begin : SAL1L9FU6PA100675 **End :** SAL1P9EU0PA110673 ☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance :	A concern has been identified on certain 2022 and 2023 Model Year (MY) Land Rover Range Rover and Range Rover Sport vehicles where the second-row seat armrest stowage compartment latch may fail. In the event the latch fails, the second-row armrest lid will not remain latched. This represents a failure to comply with FMVSS 201.
FMVSS 1 :	201 - Occupant protection in interior impact
FMVSS 2 :	NR
Description of the Safety Risk :	In the event of a crash and a latch failure, objects in the stowage compartment may not remain secured increasing the risk of occupant injury.
Description of the Cause :	NR
Identification of Any Warning that can Occur :	NR

Involved Components :

Component Name 1 :	Armrest lock
Component Description :	Armrest lock
Component Part Number :	M8E2-67112-A*
Component Name 2 :	Armrest lock
Component Description :	Armrest lock
Component Part Number :	M8E2-67112-B*
Component Name 3 :	Armrest lock
Component Description :	Armrest lock
Component Part Number :	M8E2-67112-C*
Component Name 4 :	Armrest lock
Component Description :	Armrest lock
Component Part Number :	M8E2-67112-E*

Component Name 5 : Armrest lock

Component Description : Armrest lock

Component Part Number : M8E2-67112-F*

Component Name 6 : Armrest lock

Component Description : Armrest lock

Component Part Number : N9X2-67112-A*

Component Name 7 : Armrest lock

Component Description : Armrest lock

Component Part Number : N9X2-67112-B*

Component Name 8 : Armrest lock

Component Description : Armrest lock

Component Part Number : N9X2-67112-C*

Supplier Identification :

Component Manufacturer

Name : Grammer

Address : Grammer-Allee 2

D-92289 Ursensollen Foreign States 92289

Country : Germany

Chronology :

Following reviews of a technical service bulletin concerning second-row armrest stowage compartment latch repair, a Product Safety and Compliance Committee (PSCC) investigation was opened on January 21, 2023. The PSCC requested an Engineering team to fully define the scope of this issue. They reported their initial findings to the PSCC on February 14, 2023.

On March 7, 2023, the PSCC reviewed warranty claims and field reports relating to this matter.

On March 21, 2023, the engineering team presented the results of the component validation and sign-off

testing to the PSCC, which confirmed that the design met the requirements of FMVSS 201 as tested in accordance with the related test procedure.

During April 2023, engineering reviews were conducted to better understand the specific requirements of FMVSS 201 and more widely the Motor Vehicle Safety Act.

At the PSCC of April 25, 2023, the scope of the issue was discussed, the performance of the latch and the applicable regulation was reviewed and it was agreed that the issue be progressed to the Recall Determination Committee (RDC) for consideration.

The RDC reviewed the issue on April 27, 2023, and concluded that this issue represents a failure to comply with FMVSS 201, and a voluntary safety recall should be conducted to remedy the affected vehicles.

There have been no reported accidents, injuries or fires as a result of this concern. Jaguar Land Rover is aware of 29 warranty claims in the US received from October 14, 2022, to April 9, 2023.

Description of Remedy :

Description of Remedy Program : The locking arm of the second-row armrest stowage compartment latch will be replaced with a component of a revised design and material specification. There will be no charge to the owners for this repair. The affected vehicles will be covered under Jaguar Land Rover's new vehicle warranty program. Therefore, reimbursement for pre-notice remedies are not necessary because the affected vehicles are still under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on May 18, 2023. Distribution of owner notification letters will occur on or before June 30, 2023.

Planned Dealer Notification Date : MAY 18, 2023 - MAY 18, 2023

Planned Owner Notification Date : JUN 30, 2023 - JUN 30, 2023

* NR - Not Reported