OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 23V-515

Manufacturer Name: Kawasaki Motors Corp., U.S.A.

Submission Date: JUL 26, 2023 NHTSA Recall No.: 23V-515 Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Kawasaki Motors Corp., U.S.A.

Address: PO Box 25252

Santa Ana CA 92799-5252

Company phone: 949-770-0400

### **Population:**

Number of potentially involved: 991 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2023-2023 Kawasaki Motors, Ltd. ZX400SPFNL

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The affected vehicles containing the problem are certain 2023 ZX400S (Kawasaki/

Ninja® ZX-4RR KRT Edition/991) models. The recall population was determined by

the beginning and ending production date for the models affected.

Production Dates: JAN 11, 2023 - MAR 29, 2023

#### **Description of Defect:**

Description of the Defect: On certain eligible units, the alternator may malfunction because the

connection between the alternator rotor and the crank shaft loosens. This connection loosens due to improper installation of the alternator rotor during

the manufacturing process.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: There is a risk that the engine may stall due to a loose alternator rotor.

Description of the Cause: Error during installation of the alternator rotor and the alternator rotor bolt.

Identification of Any Warning None

that can Occur:

## **Involved Components:**

Component Name 1: NR
Component Description: NR
Component Part Number: NR

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: Kawasaki Motors Ltd.

Address: 1-1, Kawasaki-cho, Akashi

Hyogo Foreign States 673-8666

Country: Japan

#### **Chronology:**

NR

#### **Description of Remedy:**

Description of Remedy Program: NR

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: NR

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

<sup>\*</sup> NR - Not Reported



REF: **23-20 MC**CODE: National
DATE: July 26, 2023

# IMPORTANT STOP SALE NOTICE: STOP RETAIL SALES & DELIVERY OF 2023 NINJA® ZX™-4RR KRT EDITION

Year	Model Name	Model Code	Eligibility
2023	NINJA ZX-4RR KRT EDITION	ZX400SPFNL	Verify using VIP in K-Dealer.

Verify Stop Sale eligibility using VIP in K-Dealer. Vehicles outside this range are not affected by this Stop Sale Notice.

#### Subject:

Kawasaki is issuing a stop sale notice for model year 2023 NINJA ZX-4RR KRT EDITION.

On eligible units, the alternator rotor could loosen and lead to alternator malfunction.

#### What Dealers Must Do:

- DISCONTINUE SALES OF 2023 NINJA ZX-4RR KRT EDITION MODELS IMMEDIATELY
- CONTINUE PROCESSING AND SENDING PRODUCT REGISTRATION PAPERWORK FOR RECENT 2023 NINJA ZX-4RR KRT EDITION PURCHASERS

Kawasaki expects to issue repair information to dealers in mid-to-late August of 2023. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP., U.S.A.

