

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Bruce York-B

Reviewer:

Investigation: PE 22-013 Date Opened: 12/02/2022

Investigator: Taylor Collins

Approver: Stephen Ridella **Subject:** False Overheat LOMP

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:Chrysler (FCA US, LLC)Products:2019-2020 Jeep CompassPopulation:228,971 (Estimated)

Problem Description: Vehicles experience a dashboard message stating "High Coolant Temperature" or

"Coolant Temperature Too High" followed by an immediate engine shutdown.

FAILURE REPORT SUMMARY

| | ODI | Manufacturer | Total |
|-----------------------|-----|--------------|-------|
| Complaints: | 15 | TBD | TBD |
| Crashes/Fires: | 0 | TBD | TBD |
| Injury Incidents: | 0 | TBD | TBD |
| Number of Injuries: | 0 | TBD | TBD |
| Fatality Incidents: | 0 | TBD | TBD |
| Number of Fatalities: | 0 | TBD | TBD |

ACTION / SUMMARY INFORMATION

Action: Open a Preliminary Evaluation.

Summary:

The Office of Defects Investigation (ODI) has received fifteen Vehicle Owner Questionnaires (VOQ) for Model Year (MY) 2019-2020 Jeep Compass vehicles alleging a loss of motive power while driving accompanied by a high coolant temperature or coolant temperature too high message appearing on the dashboard of the vehicle. In most incidents, the high coolant temperature or coolant temperature too high dashboard messages spontaneously self-corrected or were temporarily corrected after the vehicle was stopped and restarted. One complainant alleged no immediate restart and the vehicle was towed. A Preliminary Evaluation (PE) has been opened to assess the frequency and potential safety consequences of these dashboard messages followed by an immediate engine shut down.

The following ODI numbers can be viewed on the NHTSA public website: 11444094, 11459595, 11422699, 11471402, 11396558, 11451921, 11458581, 11436997, 11459636, 11450919, 11439469, 11472466, 11484588, 11485005, 11457667

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