OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-931

Manufacturer Name: Jayco, Inc.
Submission Date: DEC 15, 2022
NHTSA Recall No.: 22V-931
Manufacturer Recall No.: Ford 22V-250



Manufacturer Information:

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

Population:

Number of potentially involved: 37 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2023-2023 Jayco/Entegra Coach Seneca XT / Accolade XT

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: Ford Motor Company provided a list of affected VIN numbers to Jayco regarding their

recall 22V-250. Jayco matched those VIN numbers to our production records.

Production Dates: AUG 31, 2022 - NOV 30, 2022

VIN Range 1: Begin: 1FDUF5HT8NDA03428 End: 1FDUF5HT8NDA04949 ✓ Not sequential

Description of Defect:

Description of the Defect: Ford Motor Company (Ford) is recalling recalling certain 2021-2022 Super

Duty F-550. A windshield wiper arm may become inoperable, and/or

potentially detach from the vehicle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: An improper functioning wiper arm may potentially result in reduced

visibility in certain conditions, which could increase the risk of a crash.

Description of the Cause: Worn wiper arm spline tooling core inserts at the supplier resulted in

insufficient spline tooth height, which can cause the arm attachment to strip

when used with a certain wiper motors with higher torque.

Identification of Any Warning Potential symptoms include erratic or slow wipe speed of the driver or

that can Occur: passenger wiper arm.

Involved Components:

Component Name 1: Wiper Arm Asy

Component Description: Wiper Arm Asy - Driver

Component Part Number: ML34-17527-AB

Component Name 2: Wiper Arm Asy

Component Description: Wiper Arm Asy - Passenger

Component Part Number: ML34-17526-AB

Component Name 3: Wiper Arm Asy

Component Description: Wiper Arm Asy - Driver

Component Part Number: FL34-17527-AA

Component Name 4: Wiper Arm Asy

Component Description: Wiper Arm Asy - Passenger

Component Part Number: FL34-17526-AB

Supplier Identification:

Component Manufacturer

Name: TRICO COMPONENTES SA DE CV

Address: AVE MICHIGAN 200 PARQUE FINSA, H MATAMOR

H. MATAMOROS Foreign States 87316

Country: Mexico

Chronology:

49 CFR Part 573 - DEFECT INFORMATION REPORT

See Ford Part 573 Safety Recall Report 22V-250 for -"22S26 Wiper Arm Loose chronology.pdf" Ford Motor Company _22S26 – Certain 2020 & 2021 model year Ford F-150, 2020-2022 Ford Super Duty and 2020 & 2021 Ford Expedition and Lincoln Navigator vehicles – Wiper Arms Loose.

-On December 7, 2022, Jayco Inc. CPAC (Corrective and Preventive action committee) reviewed the information

regarding this Ford Chassis recall and elevated this to SSC (Safety Steering Committee). On December 9, 2022, SSC voted to proceed with filing a chassis pass through recall for Jayco Inc. units affected by this Ford Motor Company recall 22V-250.

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a

Ford or Lincoln dealer to have both front windshield wiper arms inspected for the wiper arm build date and replaced if needed. There will be no

charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May

2021. The ending date

for reimbursement eligibility is estimated to be June 6, 2022.

Ford Motor Company will be reporting the quarterly completion rates to

NHTSA.

How Remedy Component Differs Wiper arms used as the remedy for this field action were produced with

from Recalled Component: wiper arm splines within specification.

was Corrected in Production:

Identify How/When Recall Condition Ford Motor Company 573 states: Not required per 49 Part 573.

Recall Schedule:

Description of Recall Schedule: Jayco Inc. will notify its dealers and affected retail owners.

Planned Dealer Notification Date: JAN 20, 2023 - JAN 20, 2023 Planned Owner Notification Date: JAN 20, 2023 - JAN 20, 2023

* NR - Not Reported