

Part 573 Safety Recall Report

23V-557

Manufacturer Name : Hyundai Motor America

Submission Date : AUG 10, 2023

NHTSA Recall No. : 23V-557

Manufacturer Recall No. : 015G



Manufacturer Information :

Manufacturer Name : Hyundai Motor America

Address : 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone : 800-633-5151

Population :

Number of potentially involved : 168

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Genesis GV60

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : The subject population includes 168 model year 2023 Genesis GV60 vehicles produced on the specified dates by Hyundai Motor Company ("HMC") for sale in the U.S. market.

Production Dates : NOV 05, 2022 - MAR 31, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Automatic Locking Retractor ("ALR") of the front passenger-side seat belts in the subject vehicles can remain locked after initial engagement and full retraction of the seat belt webbing due to an internal interference preventing seat belt extension and fastening.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : 209 - Seat belt assemblies

Description of the Safety Risk : An inability to fasten the seat belt in an occupied seat poses a failure to comply with Federal Motor Vehicle Safety Standard ("FMVSS") number 208, "Occupant Crash Protection," and FMVSS number 209, "Seat Belt Assemblies," increasing the risk of injury in a crash.

Description of the Cause : The affected seat belt assemblies were improperly assembled during inventory re-work by the supplier.

Identification of Any Warning that can Occur : An inability to extend the seatbelt webbing.

Involved Components :

Component Name 1 : S/BELT ASSY- FR RH

Component Description : Front Passenger Side Seat Belt

Component Part Number : 888B0-CU500

Supplier Identification :**Component Manufacturer**

Name : Samsung

Address : Jeongdong St, 62-30, Seongsan-Gu
Changwon-City Gyeongnam Foreign States 51553

Country : Korea, Republic of

Chronology :

On June 27, 2023, HMC informed NASO of a condition detected during analysis of two (2) seat belt assembly warranty returns from certain model year 2023 Genesis GV60 vehicles in the U.S. market. According to HMC, the front passenger seatbelt in the subject vehicles would not extend after ALR engagement and full retraction. Both seatbelts were sent to the supplier for analysis. The supplier provided information that the recovered seatbelts came from a suspect lot that had been reworked postproduction, resulting in an out-of-specification cam rib on the ALR mechanism that prevents extension of the seat belt webbing after initial ALR engagement.

On July 29, 2023, NASO finalized its analysis and convened its North America Safety Decision Authority confirming the condition involving the ALR in the subject vehicles does not comply with the requirements set forth in FMVSS No. 208 and 209 of C.F.R. 49. Based on this information, NASO decided to conduct a noncompliance recall of all affected model year 2023 Genesis GV60 vehicles in the U.S. and Canada.

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Genesis dealer to inspect and replace front passenger side seat belt, if necessary. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai's New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 24, 2022.

How Remedy Component Differs from Recalled Component : The remedy front passenger side seat belts do not come from the suspect lot that had been reworked.

Identify How/When Recall Condition was Corrected in Production : Visual inspection equipment will be implemented beginning August 11, 2023. A manual visual inspection is currently in use as an interim step.

Recall Schedule :

Description of Recall Schedule : Dealer and owners will be notified by the specified dates.

Planned Dealer Notification Date : OCT 03, 2023 - OCT 03, 2023

Planned Owner Notification Date : OCT 03, 2023 - OCT 03, 2023

* NR - Not Reported