#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 23V-367

**Manufacturer Name:** General Motors, LLC

Submission Date: MAY 25, 2023 NHTSA Recall No.: 23V-367 Manufacturer Recall No.: N232404441



#### **Manufacturer Information:**

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet Road

MAIL CODE 480-210-2V WARREN MI

48093

Company phone: 586-596-1733

## **Population:**

Number of potentially involved : 5 Estimated percentage with defect : 100 %

#### **Vehicle Information:**

Vehicle 1: 2023-2023 Cadillac LYRIQ

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Battery module test data, part traceability data, and manufacturing records were used

to identify vehicles that received a battery pack with one or more suspect battery

modules.

4 Cadillac LYRIQ vehicles are affected by this recall.

Production Dates: FEB 23, 2023 - MAR 10, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2022-2022 GMC HUMMER EV Pickup

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Battery module test data, part traceability data, and service records were used to

identify the vehicle that received a battery pack with one or more suspect battery

modules.

1 GMC HUMMER EV Pickup vehicle is affected by this recall.

Production Dates: JAN 28, 2022 - JAN 28, 2022

### **Description of Defect:**

Description of the Defect: General Motors has decided that a defect which relates to motor vehicle safety

exists in four 2023 model year Cadillac LYRIQ vehicles and one 2022 model year GMC HUMMER EV Pickup vehicle. Certain connections within the high-voltage battery pack in these vehicles may be out of position or may not have

been correctly welded in the manufacturing process.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Under certain circumstances the vehicle may enter a reduced propulsion

mode or lose propulsion, which may increase the risk of a crash.

Description of the Cause: A change in the battery module end-of-line testing equipment software

temporarily disabled the pass/fail logic within the equipment.

Identification of Any Warning A battery warning light and "Service High Voltage System" message will display

that can Occur: in the instrument panel. A "Charging Disabled" or "Vehicle Will Not Restart"

message will also display.

## **Involved Components:**

Component Name 1: HV Battery Pack Assembly

Component Description: High Voltage Battery Pack

Component Part Number: 24053259, 24053325

## **Supplier Identification:**

## **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

On March 22, 2023, a GM engineer submitted an issue to GM's Speak Up For Safety program after identifying certain battery modules containing conditions that were not detected during end-of-line testing. GM opened a product investigation on April 11, 2023.

GM's investigation determined that the pass/fail logic in certain battery module end-of-line test equipment was

disabled on January 19, 2023 during a software maintenance update and inadvertently not reenabled until March 20, 2023. Manufacturing data was analyzed to identify battery packs containing suspect modules built during this production period. Four of the five vehicles containing a suspect battery pack are at GM dealerships and are not in customer possession. GM's investigation has not identified any field claims related to this condition.

On May 18, 2023, GM's Safety and Field Action Decision Authority decided to conduct a safety recall.

## **Description of Remedy:**

Description of Remedy Program: Dealers will replace the high voltage battery pack.

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under

warranty, so reimbursement is not offered.

How Remedy Component Differs Replacement high voltage battery packs contain modules that passed

from Recalled Component: complete end-of-line testing.

Identify How/When Recall Condition Pass/fail logic within battery module end-of-line test equipment was

was Corrected in Production: reenabled on March 20, 2023. Containment efforts were initiated on

March 23, 2023.

#### **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified on May 25, 2023. Customer notification is

estimated to begin on July 10, 2023.

Planned Dealer Notification Date: MAY 25, 2023 - MAY 25, 2023

Planned Owner Notification Date: JUL 10, 2023 - JUL 10, 2023

<sup>\*</sup> NR - Not Reported