

Motor Vehicle Safety Recalls Database

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Recall Details

Transport Canada Recall # 2024-100

Recall Date	2024-02-11
Last Updated	2024-02-22
Notification Type	Safety Mfr
System	Airbag
Issued by	FORD
Manufacturer Recall Number	23508
Units Affected 😰	14,155
Category	Light Truck & Van

Recall Details

Issue:

On certain vehicles, the front passenger airbag may have been installed incorrectly during a previous recall repair. As a result, the airbag may not inflate properly in a crash.

Note: This recall affects vehicles repaired by a Ford dealer during recalls 17S42 (Transport Canada recall 2017-633) or 18S02 (Transport Canada recall 2018-024).

Safety Risk:

An airbag that does not inflate properly can increase the risk of injury in a crash.

Corrective Action:

Ford will notify owners by mail and advise you to take your vehicle to a dealership to inspect and, if necessary, reinstall the front passenger airbag inflator correctly.

Make	Model	Model Year(s) Affected

FORD	RANGER		2004 2005 2006	
Manufacturer Name		Contact Nu	mber	Web Site
FORD		1-800-565-3	673	www.ford.ca/support/recalls/

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Michael A. Berardi Director Service Engineering Operations Ford Customer Service Division

Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

December 13, 2017

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Safety Recall 17S42

All 2004-2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement

REF :Safety Recall 16S03

All 2004-2006 Model Year Ranger Vehicles Driver Airbag Inflator Replacement

Safety Recall 15S22

Certain 2004-2006 Model Year Ford Ranger Vehicles Passenger Airbag Inflator Replacement

Customer Satisfaction Program 14B04

Certain 2005-2006 Ford GT, 2005-2008 Mustang and 2004-2005 Ranger Vehicles Operated in Florida, Hawaii, Puerto Rico, or the U.S. Virgin Islands Airbag Inflator Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Ranger	2004	Edison	Job 1 through Job Last
Ranger	2004 - 2006	Twin Cities	Job 1 through Job Last

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Takata has determined that the propellant wafers in some airbag inflators may experience an alteration over time, which could potentially lead to an over-aggressive combustion in the event of a crash that requires airbag deployment. This potential condition could create excessive internal pressure when the airbag is deployed, which could result in the body of the inflator rupturing upon deployment increasing the risk of injury to occupants.

SERVICE ACTION

Dealers are to replace the driver and passenger airbag inflators. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: This is a final / permanent repair. All vehicles that were previously serviced under Safety Recall 14B04, 15S22 and/or 16S03 must have this repair performed.

OWNER NOTIFICATION MAILING SCHEDULE

Parts to repair this condition are currently not available in sufficient quantities to service all of the affected vehicles. Therefore, to ensure an ample supply of parts is available, owners of affected vehicles will be notified in separate mailings. Mailing will begin December 18, 2017, to owners in Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina and Texas following the priority established by the National Highway Transportation Safety Administration (NHTSA). All remaining owner letters are expected to be mailed by the end of the first quarter of 2018.

OWNER NOTIFICATION MAILING SCHEDULE (continued)

Dealers should repair any vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I:Administrative InformationAttachment II:Labor Allowances and Parts Ordering InformationAttachment III:Technical InformationAttachment IV:Regional Core Recovery Center Airbag Inflator Return ProcessOwner Notification Letters

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi

All 2004-2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement

OASIS ACTIVATION

OASIS will be activated on December 13, 2017.

FSA VIN LISTS ACTIVATION

FSA VIN Lists were available through <u>https://web.fsavinlists.dealerconnection.com</u> on December 13, 2017. Owner names and addresses will be available by April 6, 2018.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of used vehicle inventory.

STOCK VEHICLES

• Dealers should use OASIS to identify any affected vehicles in your used vehicle inventory and perform the repair.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For vehicles within new vehicle bumper-to-bumper warranty coverage, follow existing warranty and policy guidelines for related damage claims. No SSSC approval is required for these vehicles:
 - Ford vehicles 3 years or 36,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

The use of rental vehicles is not approved for this program.

All 2004-2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using One Warranty Solution (OWS).
 - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number 17S42 is the sub code.
- Part numbers for both the driver and passenger inflator kits must be entered into the claim to ensure FCS-700 tags are generated for both parts.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA.
- Old parts (8L5Z-10044A74-A and 4L5Z-63043B13-A) used under 14B04, 15S22 and/or 16S03 must no longer to be installed in vehicles, and can be returned via the FSA parts return process. Please use "CG" as the claim code and note in the shipper field the FSA bulletin number (17S42).

NOTE: The serial numbers of the new driver and passenger airbag inflators must be provided to Ford for the claim to be processed. The Technical Information in this bulletin advises technicians to document the serial numbers from the new airbag inflators on the repair order. The driver airbag inflator serial number is 12 characters, and the passenger airbag inflator serial number is 14 characters. Enter the serial numbers of the new airbag inflators in the claim as follows:

- For claims submitted using DMS or OWS on-line, enter the serial numbers in the Test Results Section.
 - Select DTC REQUIRED MEASUREMENT OR RESULTS from the drop down list.
 - Enter one serial number per CODE field.
 - Driver airbag inflator serial number is 12 characters
 - Passenger airbag inflator serial number is 14 characters
 - The serial number must entered <u>without spaces or dashes</u>.

Example:

- 86 17 157 04 59907 incorrect
- 86171570459907 **CORRECT**

All 2004-2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Driver and Passenger Airbag Inflator	17S42B	0.7 Hours

Performing the supplemental restraint depower procedure and clearing DTCs was included in previous airbag inflator recalls 14B04, 15S22 and/or 16S03, but is no longer required.

PARTS REQUIREMENTS / ORDERING INFORMATION

Part Number	Description	Order Quantity
4L5Z-10043B13-D	Driver Airbag Inflator Kit	1
8L5Z-10044A74-D	Passenger Airbag Inflator Kit	1

IMPORTANT: Old parts (8L5Z-10044A74-A and 4L5Z-63043B13-A) used under 14B04, 15S22 and/or 16S03 must no longer be installed in vehicles, and can be returned via the FSA parts return process. Please use "CG" as the claim code and note in the shipper field the FSA bulletin number (17S42).

The DOR/COR number for this recall is 9999.

To ensure highest risk vehicles are repaired as soon as possible, there will be a seed stock of driver and passenger airbag inflators sent to dealers in Alabama, California, Florida, Georgia, Louisiana, Hawaii, Mississippi, South Carolina and Texas, beginning December 18, 2017. Every dealer located in these states will receive parts equal to approximately 10% of the vehicles assigned to them on their FSA VIN Lists. Each of these dealers will receive at least one driver and passenger airbag inflator. All parts are expected to arrive at dealers by January 12, 2018.

NOTE: Driver and passenger airbag inflators may not arrive at the same time.

Part ordering is expected to be opened by the end of March 2018. Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering begins.

All 2004-2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement

PARTS RETENTION AND RETURN

NOTE: All replaced driver airbag inflators and driver airbag modules must be returned in the new part box. If the new part box is damaged or lost, contact Miguel Prigadaa at 210-250-5078 or SCTakataRestraints_International@xpo.com for a replacement box.

NOTE: RCRC will only pick-up parts that have a corresponding FCS-700 Tag.

- Part return instructions:
 - Dealers must monitor their PEARS register. A FCS-700 tag will be generated for each driver and passenger airbag inflator. Parts will be picked up by the RCRCs.
 - The RCRC will not pick up parts that are not properly packaged in the new part box.
 - o Refer to Attachment IV for specific part return instructions and documentation.
 - Disregard prepaid FedEx shipping instructions that may be included in new part boxes.
- Part return instructions for dealers outside of the lower 48 United States:
 - Continue to follow the previous FedEx airbag inflator return process of contacting Miguel Prigadaa at 210-250-5078 or <u>Miguel.Prigadaa@email.xpo.com.</u>
- Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

IMPORTANT: If a FCS-700 Tag is not issued, or the PEARS register directs to "Scrap" a part replaced under this safety recall, please submit a General Request to the SSSC Web Contact Site stating that you were directed to scrap a part.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

DEALER PRICE

For latest prices, refer to DOES II.

CERTAIN 2004-2006 RANGER VEHICLES — DRIVER AND PASSENGER AIRBAG INFLATOR REPLACEMENT

OVERVIEW

Takata has determined that the propellant wafers in some airbag inflators may experience an alteration over time, which could potentially lead to an over-aggressive combustion in the event of a crash that requires airbag deployment. This potential condition could create excessive internal pressure when the airbag is deployed, which could result in the body of the inflator rupturing upon deployment increasing the risk of injury to occupants.

Dealers are to replace the driver and passenger airbag inflators. The serial number from both new airbag inflators must be recorded on the repair order. Place the replaced inflators into the packaging from the new part and provide to the appropriate dealership personnel for part returns.

SERVICE PROCEDURE

Recommended Tools:
1/4" Drive Deep Socket - 7mm
1/4" Drive Ratchet
1/4" Drive Extension - 6" (152mm)
1/4" Drive Shallow Socket - 8mm
1/4" Drive Impact Driver
1/4" Drive Torque Wrench
Side Cutters
Utility Knife
Needle Nose Pliers
Pocket Screwdriver

DRIVER AIRBAG INFLATOR REPLACEMENT

WARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

- 1. Remove the driver airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.



WARNING: Do not allow any debris on or around the airbag once the inflator is removed.

- 3. Release the retaining tab and slide the driver airbag inflator connector off of the tang. See Figure 1.
- CONNECTOR

 NUTS

 NUTS
- 4. Remove and discard the four airbag inflator retaining nuts from the driver side airbag. See Figure 1.

FIGURE 1

5. **NOTE:** In order to verify the correct airbag inflator is installed, mark the old airbag inflator with a felt tip marker prior to removal.

Remove the airbag inflator and set aside for return shipping. See Figure 1.

6. **NOTE:** The serial number of the *new* driver airbag inflator must be provided to Ford for the warranty claim to be processed.

Record the 12 character serial number of the *new* driver airbag inflator on the repair order. See Figure 2.



7. **NOTE:** The *new* airbag inflator must be installed in the same orientation as the original part to ensure the inflator module and airbag harness electrical connector T-shape indexes are aligned properly. See Figures 1 and 3.

Install the new driver airbag inflator and install four new nuts. See Figure 3.

• Tighten to 6.5 Nm (57 lb-in) in the specified sequence.

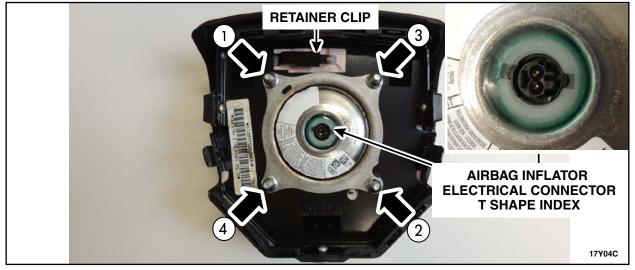
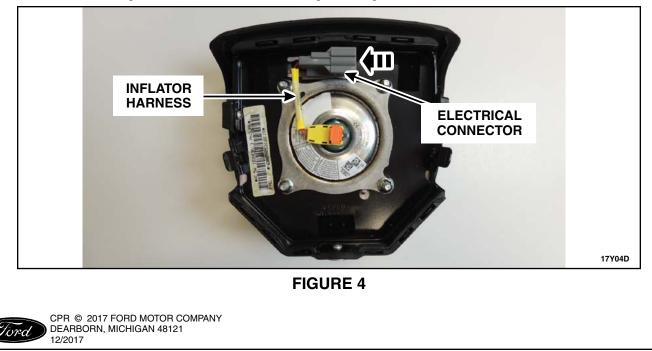


FIGURE 3

- 8. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator, connect the *new* airbag wiring harness to the inflator module and fully seat the orange tab. See Figure 4.
- 9. Ensure the connection between the wiring harness electrical connector and the airbag inflator by pulling gently on the wiring harness to ensure it is properly seated. See Figure 4.
- 10. Slide the airbag inflator connector onto the tang. See Figure 4.



- 11. Re-install the driver airbag. Please follow the WSM procedures in Section 501-20B.
- 12. Confirm that the airbag readiness light still indicates no SRS faults are present.
- 13. Package the replaced inflator in the *new* part box and provide to the appropriate dealership personnel for part returns.

PASSENGER AIRBAG INFLATOR REPLACEMENT

WARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

- 1. Remove the passenger airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.

NOTE: Care must be taken as to not pierce the inflator harness wiring.

3. Cut and peel back wiring sleeve to expose inflator wiring. See Figure 5.

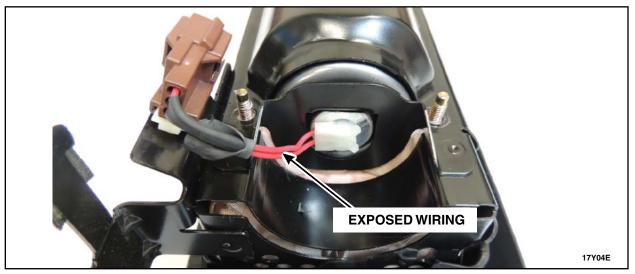


FIGURE 5



CPR © 2017 FORD MOTOR COMPANY DEARBORN, MICHIGAN 48121 12/2017 4. Install a wiring shunt between the inflator wiring connector and the inflator body, this will cause the inflator to become inert. See Figure 6.



FIGURE 6

5. Cut the inflator wiring between connector and the shunt. See Figure 7.

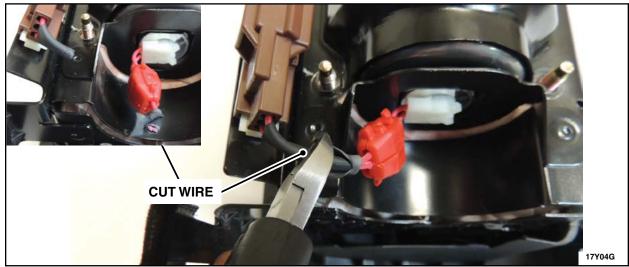


FIGURE 7



6. Remove and discard the four airbag inflator retaining nuts and the bracket. See Figure 8.

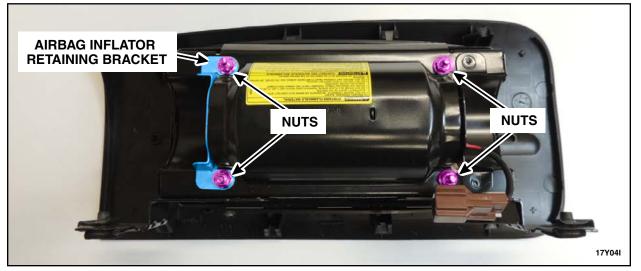


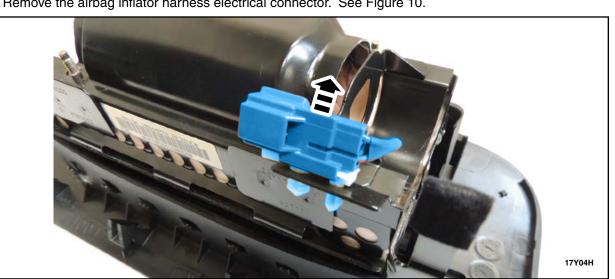
FIGURE 8

WARNING: Do not allow any debris on or around the airbag once the inflator is removed.

7. With an assistant holding the airbag assembly, remove the inflator from the airbag assembly by pushing outward on the inflator. See Figure 9.







8. Remove the airbag inflator harness electrical connector. See Figure 10.

FIGURE 10

9. NOTE: The serial number of the new passenger airbag inflator must be provided to Ford for the warranty claim to be processed.

Record the 14 character serial number of the new passenger airbag inflator on the repair order. See Figure 11.



FIGURE 11



10. **NOTE:** Both *new* inflator connector end caps must be installed with the tab features aligned and fully seated. Both end caps are specific to either end of the Inflator.

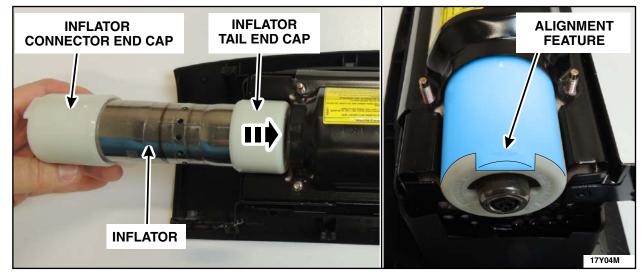
NOTE: The tail end cap does not have an alignment tab.

Align and install both *new* inflator end caps. See Figure 12 and 13.



FIGURE 12

11. Install inflator into air bag assembly with connector end facing out, so that the alignment feature is aligned directly facing up. See Figure 13.





12. Align and Install the new inflator retaining bracket . See Figure 14.

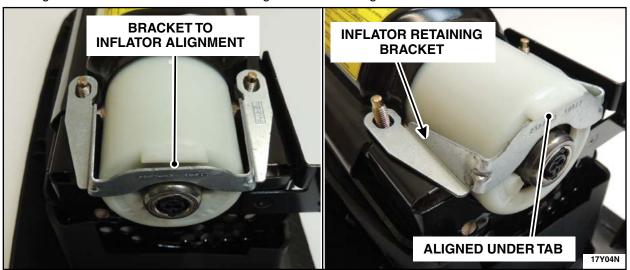


FIGURE 14

- 13. Install four new nuts. Assure pop-up indicator on air bag assembly is present. See Figure 15.
 - Tighten to 3.9 Nm (35 lb-in) in the specified sequence.





- 14. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator, connect the *new* airbag wiring harness to the inflator module and fully seat the orange tab. See Figure 16.
- 15. Ensure the connection between the wiring harness electrical connector and the airbag inflator by pulling gently on the wiring harness to ensure it is properly seated. See Figure 16.

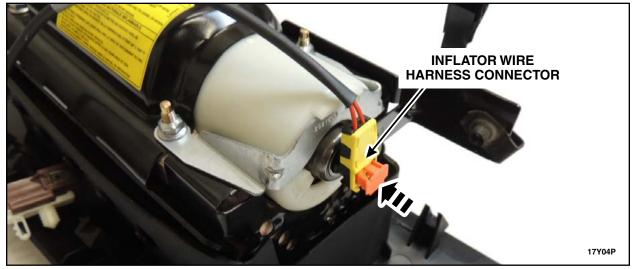


FIGURE 16

16. Install inflator harness connector to the air bag assembly bracket. See Figure 17.

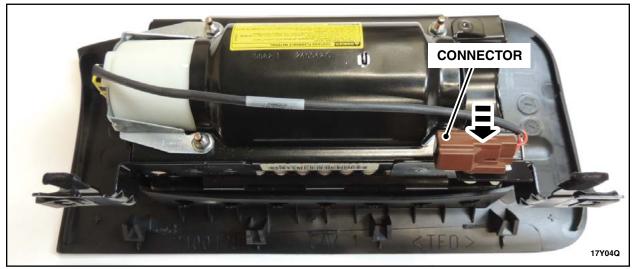


FIGURE 17

- 17. Re-install the passenger airbag. Please follow the WSM procedures in Section 501-20B.
- 18. Confirm that the airbag Readiness light still indicates no SRS faults are present.
- 19. Package the replaced inflator in the new part box and provide to the appropriate dealership personnel for part returns.



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REGIONAL CORE RECOVERY CENTER AIRBAG INFLATOR RETURN PROCESS

PART RETURN INSTRUCTIONS AND SHIPPING DOCUMENTATION

The Regional Core Recover Center (RCRC) will only pick up airbag inflators with a corresponding FCS-700 tag, and the replaced inflator must be packaged in the box from the new inflator. A FCS-700 tag will be generated for each airbag inflator on claims paid on or after December 13, 2017.

NOTE: If the new airbag inflator box is damaged or lost, contact Miguel Prigadaa at 210-250-5078 or <u>SCTakataRestraints_International@xpo.com</u> for a replacement box.

Print and provide both of the following completed documents to the RCRC driver:

- 1. Hazardous Materials Shipping Document (Page 2)
 - a. In the box titled Shipper, enter your dealership name and address.
 - b. In the box titled Receiver, enter the address of your Regional Core Recovery Center. NOTE: Page 4 contains a list of RCRC locations. If you are unsure of which RCRC location serves your dealership, consult the RCRC driver.
 - c. In the box titled Number/Type of Package, enter the number of boxed inflators.
 - d. In the box titled Weight, enter the total shipment weight of all boxed inflators.
 - e. At the bottom of the Hazardous Materials Shipping Document, complete the Shipper's Certification
- 2. North American Emergency Response Guide 171 (Page 3)

ATTACHMENT IV

Page 2 of 4

HAZARDOUS MATERIALS SHIPPING DOCUMENT - GROUND TRANSPORTATION

SHIPPER		RECEIVER
Dealership Name:		Ford Motor Company
		Regional Core Recovery Center
Address:		Address:
Phone:		Phone:
24-HOUR EMERGENCY CONTACT: INFOTRAC 1-8	00-535	5-5053 (Domestic) 1-352-323-3500 (International)

General Instructions: Pursuant to 49 CFR each person who offers a hazardous material for transportation shall perform the following pre-transportation functions: (1) Determine the hazard class of the material (2) Select authorized hazmat packaging (3)Fill hazmat packaging (4) Properly close hazmat packaging (5) Properly mark the package (6) Properly label the package (7) Prepare shipping document (8) Provide and maintain emergency response information (9) Review shipping paper to verify compliance to 49 CFR (10) Sign shipping document to certify shipment is in conformance to 49 CFR (11) Load hazardous material in transport vehicle (12) Segregate hazardous material from incompatible cargo (13) Select, provide or affix placards to transport vehicle to indicate that it holds hazardous materials.

Also, pursuant to 49 CFR an employer must ensure any employee performing any function affecting the transport of hazardous materials must be appropriately trained for the function the employee performs and must be retrained every thirty-six months.

	DOT Shipping Description	
Number/Type of Package	UN Number, Proper Shipping Name , Hazard Class, Packing Group	Weight
Box(es)	UN3268, Safety Devices, Class 9	Lbs.

Shipper's Certification (49 CFR 172.204): This is to certify that the above named materials are properly classified, described, packaged, marked and labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

NAME:	SIGNATURE	: DATE:

		Pag
ERG2012 SUBSTANCES (LOW TO MODERATE HAZARD) GUIDE 171	EXECUTION OF CONTRACTORY OF CONTRACTORY OF CONTRACTORY OF CONTRACTORY OF CONTRACTORY OF CONTRACTORY AND	Page 281
GUIDE SUBSTANCES (LOW TO MODERATE HAZARD) ERG2012 171		Page 280

Page 3 of 4

RCRC Locations

RCRC				_
CODE		City	State	Zip
00708	TRI COUNTY COMMERCE PARK, BLDG. 3/3A, 2511 LOVI ROAD	FREEDOM	PA	15042
01183	20501 PENNSYLVANIA ROAD STE 140	BROWNSTOWN Twp	MI	48192
01326	9040 BURROUGH DOVER LANE	PENNSAUKEN	NJ	08110
01728	3700 CLAYMOORE PK. DR., S. 160	HOUSTON	ТХ	77043
01729	5915 CORRIDOR PARKWAY	SCHERTZ	ТХ	78154
02276	4300 ROUND LAKE ROAD W. UNIT 200	ARDEN HILLS	MN	55112
02454	1605 SURVEYOR BLVD.	CARROLLTON	ТХ	75006
03001	8333 WASHINGTON PL NE Suite E	ALBUQUERQUE	NM	87113
03199	7103 E. 47TH AVE.	DENVER	CO	80216
04861	5503 F ST	OMAHA	NE	68117
05399	3421 W. WELDON.	PHOENIX	AZ	85017
05495	4161 DIXON AVE	DES MONIES	IA	50313
05514	3645 DEVELOPERS RD.	INDIANAPOLIS	IN	46227
06201	3737 S. CAPITOL AVE.	WHITTIER	CA	90601
06583	600 SOUTH THERESA AVE.	ST LOUIS	MO	63103
06586	4444 SOUTH BLVD.	CHARLOTTE	NC	28209
06615	8242 SANDY COURT	JESSUP	MD	20794
06952	7145 INDUSTRIAL	EL PASO	ТХ	79915
06953	550 GILLS DRIVE	ORLANDO	FL	32824
06954	5286 GEORRGIA HWY 85, SUITE 200	FOREST PARK	GA	30297
06955	545 FORD AVE	JACKSON	MS	39209
06959	900 W. MAIN	OKLAHOMA CITY	OK	73106
07089	4304 EUBANK ROAD	RICHMOND	VA	23231
08263	11 CHAPIN RD, UNIT A	PINE BROOK	NJ	07058
08453	18637 72nd AVE S	KENT	WA	98032
08454	5220 N. E. 152ND PLACE	PORTLAND	OR	97230
08587	2999 MILLER STREET	SAN LEANDRO	CA	94577
08731	8250 NE UUNDERGROUND DRIVE PILLAR 153	KANSAS CITY	MO	64161
08858	2333 S. 1800 WEST	WEST VALLEY CITY	UT	84119
09001	3311 CORPORATE DR	JOLIET	IL	60431
09121	444 WHITNEY ST	NORTHBOROUGH	MA	01532
09252	1901 LEMOYNE AVE.	SYRACUSE	NY	13208



David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

January 10, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Safety Recall 18S02 – DO NOT DRIVE VEHICLES Certain 2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement Higher Risk Vehicles

REF : Safety Recall 17S42 – Supplement #1 Certain 2004-2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement

Safety Recall 16S03 All 2004-2006 Model Year Ranger Vehicles Driver Airbag Inflator Replacement

Safety Recall 15S22

Certain 2004-2006 Model Year Ford Ranger Vehicles Passenger Airbag Inflator Replacement

Customer Satisfaction Program 14B04

Certain 2005-2006 Ford GT, 2005-2008 Mustang and 2004-2005 Ranger Vehicles Operated in Florida, Hawaii, Puerto Rico, or the U.S. Virgin Islands Airbag Inflator Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Ranger	2006	Twin Cities	August 10, 2005 through December 15, 2005

Affected vehicles are identified in OASIS and FSA VIN Lists.

THE VEHICLES IN THIS PROGRAM ARE NOT TO BE DRIVEN UNTIL THIS REPAIR HAS BEEN PERFORMED

Within the overall population of vehicles affected by the Takata inflator issue, a subset of approximately 3000 vehicles were built with a particular batch of driver airbag inflators shown to have a significantly higher risk of overaggressive combustion which may result in death or serious injury. Two inflators built on the same day as the driver side airbag inflator in this population of vehicles have ruptured causing fatal injuries. This subset population of vehicles were previously included in safety recall 17S42.

REASON FOR THIS SAFETY RECALL

Takata has determined that the propellant wafers in some airbag inflators may experience an alteration over time, which could potentially lead to an over-aggressive combustion in the event of a crash that requires airbag deployment. This potential condition could create excessive internal pressure when the airbag is deployed, which could result in the body of the inflator rupturing upon deployment increasing the risk of injury to occupants.

SERVICE ACTION

Dealers are to replace the driver and passenger airbag inflators. This service must be performed on all affected vehicles at no charge to the vehicle owner.

Customers are being advised not to drive their vehicles until this repair has been completed. To assist vehicle owners to have this repair completed, dealers are to offer customers the following services:

- Towing the owners vehicle to the dealership for repairs
- Re-delivery of the owners vehicle after repairs have been completed
- Remote repairs at the vehicle owners location

Refer to the **Vehicle Special Handling** section for further details.

NOTE: This is a final / permanent repair. Even if a vehicle has been previously serviced under Safety Recall 14B04, 15S22 and/or 16S03, the vehicle must still have this repair performed.

OWNER NOTIFICATION AND MAILING SCHEDULE

Ford is placing outbound calls to vehicle owners of record to help schedule service appointments to have repairs completed. These calls are expected to begin January 12, 2018.

Owner letters are expected to be mailed the week of January 15, 2018. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I:Administrative InformationAttachment II:Labor Allowances and Parts Ordering InformationAttachment III:Technical InformationAttachment IV:Regional Core Recovery Center Airbag Inflator Return ProcessOwner Notification LettersSecond Core Recovery Center Airbag Inflator Return Process

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

hason

David J. Johnson

ATTACHMENT I Page 1 of 3

Safety Recall 18S02

Certain 2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement Higher Risk Vehicles

OASIS ACTIVATION

OASIS will be activated on January 10, 2018.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <u>https://web.fsavinlists.dealerconnection.com</u> on January 10, 2018. Owner names and addresses will be available on January 10, 2018.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Owners of affected vehicles will be directed to contact dealers to have their vehicle towed to the dealer for repair. At the dealerships and customers preference, remote repairs can be performed in lieu of having the vehicle towed to the dealership.
- Dealers are directed to use their FSA VIN List to identify and immediately contact any of the affected customers to schedule repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of used vehicle inventory.

STOCK VEHICLES

• Dealers should use OASIS to identify any affected vehicles in your used vehicle inventory and perform the repair.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

• Submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

ATTACHMENT I Page 2 of 3

Safety Recall 18S02

Certain 2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement Higher Risk Vehicles

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

Dealers are pre-approved for up to 2 days for a comparable rental vehicle. Follow Extended Service Plan (ESP) guidelines for dollar amounts. Rentals will only be reimbursed for the day(s) the vehicle is at the dealership for part replacement. Prior approval for more than 2 rental day(s) is required from the SSSC via the SSSC Web Contact Site.

VEHICLE SPECIAL HANDLING

Dealers are authorized to claim up to a maximum combined value of \$200 to provide unique services for completing this program. Examples of potential services include:

- Technician travel to vehicle location for remote repair
- Vehicle transportation (towing/flatbed) to dealership
- Vehicle re-delivery to the owners location after repairs have been completed

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using One Warranty Solution (OWS).
 - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number 18S02 is the sub code.
- Part numbers for both the driver and passenger inflator kits must be entered into the claim to ensure FCS-700 tags are generated for both parts.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA.
- Old parts (8L5Z-10044A74-A and 4L5Z-63043B13-A) used under 14B04, 15S22 and/or 16S03 must no longer to be installed in vehicles, and can be returned via the FSA parts return process. Please use "CG" as the claim code and note in the shipper field the FSA bulletin number 18S02.

NOTE: The serial numbers of the new driver and passenger airbag inflators must be provided to Ford for the claim to be processed. The Technical Information in this bulletin advises technicians to document the serial numbers from the new airbag inflators on the repair order. The driver airbag inflator serial number is 12 characters, and the passenger airbag inflator serial number is 14 characters. Enter the serial numbers of the new airbag inflators in the claim as follows:

- For claims submitted using DMS or OWS on-line, enter the serial numbers in the Test Results Section.
 - Select DTC REQUIRED MEASUREMENT OR RESULTS from the drop down list.
 - Enter one serial number per CODE field.
 - Driver airbag inflator serial number is 12 characters
 - Passenger airbag inflator serial number is 14 characters
 - The serial number must entered without spaces or dashes.

Example:

- 86 17 157 04 59907 incorrect
- 86171570459907 CORRECT

ATTACHMENT I Page 3 of 3

Safety Recall 18S02

Certain 2006 Model Year Ranger Vehicles Driver and Passenger Airbag Inflator Replacement Higher Risk Vehicles

CLAIMS PREPARATION AND SUBMISSION (continued)

- For Vehicle Special Handling, claim up to a maximum of \$200. All Special Handling must be on the same repair line the FSA is claimed. Claim Special Handling under Misc. Expense Code "OTHER."
- For rental vehicle claiming, follow Extended Service Plan (ESP) guidelines for dollar amounts. Enter the total amount of the rental expense under Miscellaneous Expense code RENTAL.

Certain 2006 Model Year Ranger Vehicles

Driver and Passenger Airbag Inflator Replacement Higher Risk Vehicles

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Driver and Passenger Airbag Inflator	18S02B	0.7 Hours

Performing the supplemental restraint depower procedure and clearing DTCs was included in previous airbag inflator recalls 14B04, 15S22 and/or 16S03, but is no longer required.

PARTS REQUIREMENTS / ORDERING INFORMATION

Part Number	Description	Order Quantity
4L5Z-10043B13-D	Driver Airbag Inflator Kit	1
8L5Z-10044A74-D	Passenger Airbag Inflator Kit	1

The DOR/COR number for this recall is 51114.

IMPORTANT: Old parts (8L5Z-10044A74-A and 4L5Z-63043B13-A) used under 14B04, 15S22 and/or 16S03 must no longer be installed in vehicles, and can be returned via the FSA parts return process. Please use "CG" as the claim code and note in the shipper field the FSA bulletin number 18S02.

Between December 18, 2017 and January 5, 2018, a seed stock of driver and passenger airbag inflators were sent to dealers in Alabama, California, Florida, Georgia, Louisiana, Hawaii, Mississippi, South Carolina and Texas. Dealers in the remaining states will receive a seed stock of driver and passenger airbag inflators by the end of January 2018. Refer to safety recall **17S42** for additional details on the seed stock program.

NOTE: Driver and passenger airbag inflators may not arrive at the same time.

If additional parts are required to satisfy customer demand, contact the SSSC via the SSSC Web Contact Site.

Part ordering is expected to be opened by the end of February 2018. Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering begins.

ATTACHMENT II Page 2 of 2

Safety Recall 18S02

Certain 2006 Model Year Ranger Vehicles

Driver and Passenger Airbag Inflator Replacement Higher Risk Vehicles

PARTS RETENTION AND RETURN

NOTE: All replaced driver and passenger airbag inflators must be returned in the new part box. If the new part box is damaged or lost, contact Miguel Prigadaa at 210-250-5078 or SCTakataRestraints International@xpo.com for a replacement box.

NOTE: RCRC will only pick-up parts that have a corresponding FCS-700 Tag.

- Part return instructions:
 - Dealers must monitor their PEARS register. A FCS-700 tag will be generated for each driver and passenger airbag inflator. Parts will be picked up by the RCRCs.
 - The RCRC will not pick up parts that are not properly packaged in the new part box.
 - Refer to Attachment IV for specific part return instructions and documentation.
 - Disregard prepaid FedEx shipping instructions that may be included in new part boxes.
- Part return instructions for dealers outside of the lower 48 United States:
 - Continue to follow the previous FedEx airbag inflator return process of contacting Miguel Prigadaa at 210-250-5078 or <u>Miguel.Prigadaa@email.xpo.com.</u>
- Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

IMPORTANT: If a FCS-700 Tag is not issued, or the PEARS register directs to "Scrap" a part replaced under this safety recall, please submit a General Request to the SSSC Web Contact Site stating that you were directed to scrap a part.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

DEALER PRICE

For latest prices, refer to DOES II.

CERTAIN 2006 RANGER VEHICLES — DRIVER AND PASSENGER AIRBAG INFLATOR REPLACEMENT

OVERVIEW

Takata has determined that the propellant wafers in some airbag inflators may experience an alteration over time, which could potentially lead to an over-aggressive combustion in the event of a crash that requires airbag deployment. This potential condition could create excessive internal pressure when the airbag is deployed, which could result in the body of the inflator rupturing upon deployment increasing the risk of injury to occupants.

Dealers are to replace the driver and passenger airbag inflators. The serial number from both new airbag inflators must be recorded on the repair order. Place the replaced inflators into the packaging from the new part and provide to the appropriate dealership personnel for part returns.

SERVICE PROCEDURE

Recommended Tools:
1/4" Drive Deep Socket - 7mm
1/4" Drive Ratchet
1/4" Drive Extension - 6" (152mm)
1/4" Drive Shallow Socket - 8mm
1/4" Drive Impact Driver
1/4" Drive Torque Wrench
Side Cutters
Utility Knife
Needle Nose Pliers
Pocket Screwdriver

DRIVER AIRBAG INFLATOR REPLACEMENT

WARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

- 1. Remove the driver airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.



WARNING: Do not allow any debris on or around the airbag once the inflator is removed.

- 3. Release the retaining tab and slide the driver airbag inflator connector off of the tang. See Figure 1.
- CONNECTOR

 NUTS

 NUTS

 AIRBAG

 Inflator
- 4. Remove and discard the four airbag inflator retaining nuts from the driver side airbag. See Figure 1.

FIGURE 1

5. **NOTE:** In order to verify the correct airbag inflator is installed, mark the old airbag inflator with a felt tip marker prior to removal.

Remove the airbag inflator and set aside for return shipping. See Figure 1.

6. **NOTE:** The serial number of the *new* driver airbag inflator must be provided to Ford for the warranty claim to be processed.

Record the 12 character serial number of the *new* driver airbag inflator on the repair order. See Figure 2.



7. **NOTE:** The *new* airbag inflator must be installed in the same orientation as the original part to ensure the inflator module and airbag harness electrical connector T-shape indexes are aligned properly. See Figures 1 and 3.

Install the new driver airbag inflator and install four new nuts. See Figure 3.

• Tighten to 6.5 Nm (57 lb-in) in the specified sequence.

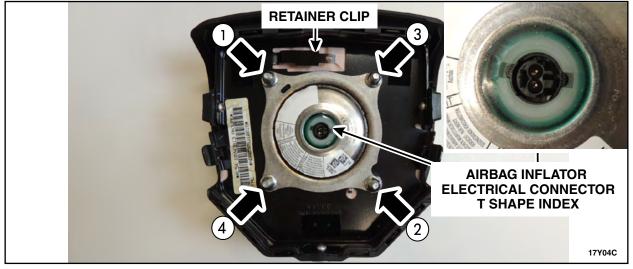
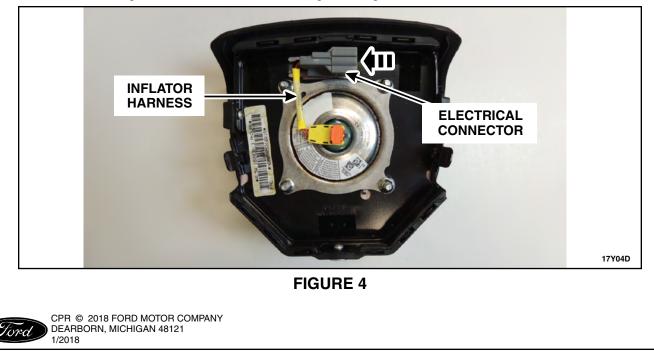


FIGURE 3

- 8. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator, connect the *new* airbag wiring harness to the inflator module and fully seat the orange tab. See Figure 4.
- 9. Ensure the connection between the wiring harness electrical connector and the airbag inflator by pulling gently on the wiring harness to ensure it is properly seated. See Figure 4.
- 10. Slide the airbag inflator connector onto the tang. See Figure 4.



- 11. Re-install the driver airbag. Please follow the WSM procedures in Section 501-20B.
- 12. Confirm that the airbag readiness light still indicates no SRS faults are present.
- 13. Package the replaced inflator in the *new* part box and provide to the appropriate dealership personnel for part returns.

PASSENGER AIRBAG INFLATOR REPLACEMENT

WARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

- 1. Remove the passenger airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
- 2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.

NOTE: Care must be taken as to not pierce the inflator harness wiring.

3. Cut and peel back wiring sleeve to expose inflator wiring. See Figure 5.

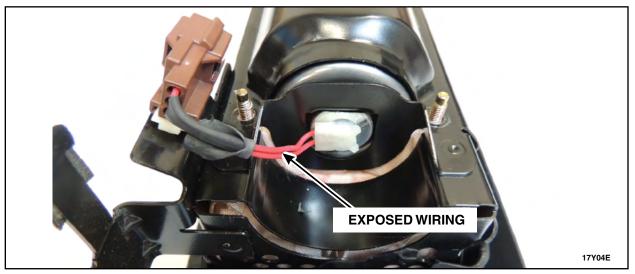


FIGURE 5



CPR © 2018 FORD MOTOR COMPANY DEARBORN, MICHIGAN 48121 1/2018 4. Install a wiring shunt between the inflator wiring connector and the inflator body, this will cause the inflator to become inert. See Figure 6.



FIGURE 6

5. Cut the inflator wiring between connector and the shunt. See Figure 7.

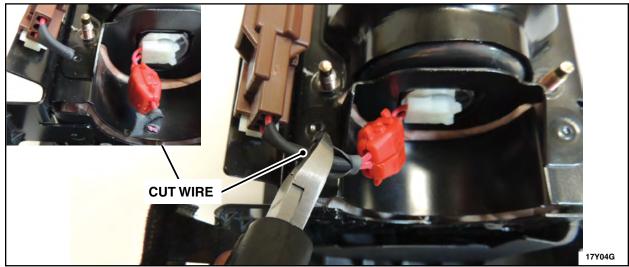


FIGURE 7



6. Remove and discard the four airbag inflator retaining nuts and the bracket. See Figure 8.

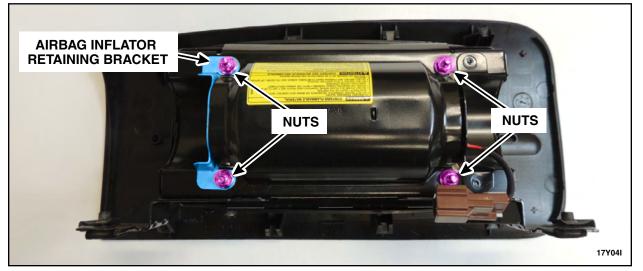


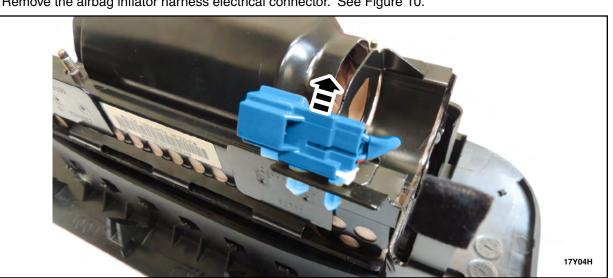
FIGURE 8

WARNING: Do not allow any debris on or around the airbag once the inflator is removed.

7. With an assistant holding the airbag assembly, remove the inflator from the airbag assembly by pushing outward on the inflator. See Figure 9.







8. Remove the airbag inflator harness electrical connector. See Figure 10.

FIGURE 10

9. NOTE: The serial number of the new passenger airbag inflator must be provided to Ford for the warranty claim to be processed.

Record the 14 character serial number of the new passenger airbag inflator on the repair order. See Figure 11.



FIGURE 11



10. **NOTE:** Both *new* inflator connector end caps must be installed with the tab features aligned and fully seated. Both end caps are specific to either end of the Inflator.

NOTE: The tail end cap does not have an alignment tab.

Align and install both *new* inflator end caps. See Figure 12 and 13.

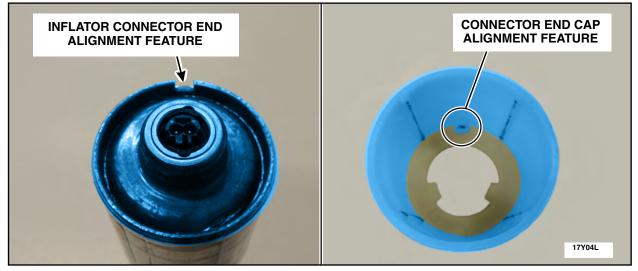
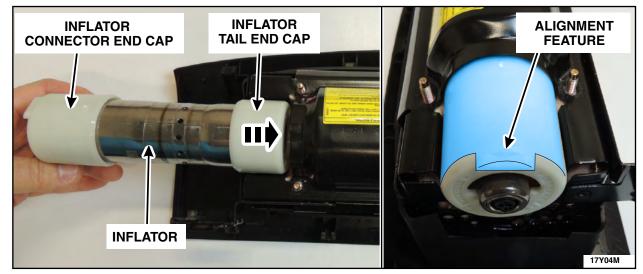


FIGURE 12

11. Install inflator into air bag assembly with connector end facing out, so that the alignment feature is aligned directly facing up. See Figure 13.





12. Align and Install the new inflator retaining bracket . See Figure 14.

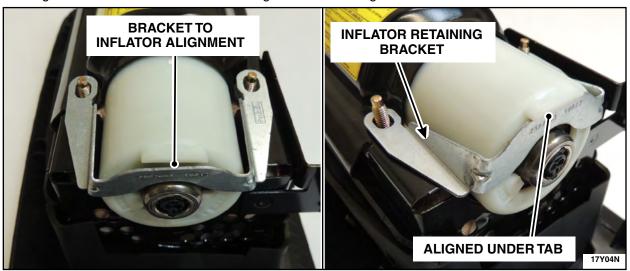


FIGURE 14

- 13. Install four new nuts. Assure pop-up indicator on air bag assembly is present. See Figure 15.
 - Tighten to 3.9 Nm (35 lb-in) in the specified sequence.





- 14. Align the T-shape index on both the wiring harness electrical connector and the airbag inflator, connect the *new* airbag wiring harness to the inflator module and fully seat the orange tab. See Figure 16.
- 15. Ensure the connection between the wiring harness electrical connector and the airbag inflator by pulling gently on the wiring harness to ensure it is properly seated. See Figure 16.

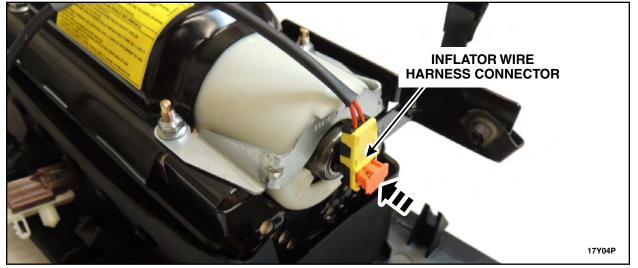
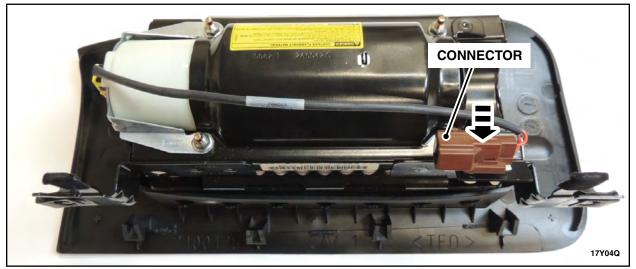


FIGURE 16

16. Install inflator harness connector to the air bag assembly bracket. See Figure 17.



- 17. Re-install the passenger airbag. Please follow the WSM procedures in Section 501-20B.
- 18. Confirm that the airbag Readiness light still indicates no SRS faults are present.
- 19. Package the replaced inflator in the new part box and provide to the appropriate dealership personnel for part returns.



REGIONAL CORE RECOVERY CENTER AIRBAG INFLATOR RETURN PROCESS

PART RETURN INSTRUCTIONS AND SHIPPING DOCUMENTATION

The Regional Core Recover Center (RCRC) will only pick up airbag inflators with a corresponding FCS-700 tag, and the replaced inflator must be packaged in the box from the new inflator. A FCS-700 tag will be generated for each airbag inflator on claims paid on or after January 10, 2018.

NOTE: If the new airbag inflator box is damaged or lost, contact Miguel Prigadaa at 210-250-5078 or <u>SCTakataRestraints_International@xpo.com</u> for a replacement box.

Print and provide both of the following completed documents to the RCRC driver:

- 1. Hazardous Materials Shipping Document (Page 2)
 - a. In the box titled Shipper, enter your dealership name and address.
 - b. In the box titled Receiver, enter the address of your Regional Core Recovery Center. NOTE: Page 4 contains a list of RCRC locations. If you are unsure of which RCRC location serves your dealership, consult the RCRC driver.
 - c. In the box titled Number/Type of Package, enter the number of boxed inflators.
 - d. In the box titled Weight, enter the total shipment weight of all boxed inflators.
 - e. At the bottom of the Hazardous Materials Shipping Document, complete the Shipper's Certification
- 2. North American Emergency Response Guide 171 (Page 3)

ATTACHMENT IV

Page 2 of 4

HAZARDOUS MATERIALS SHIPPING DOCUMENT - GROUND TRANSPORTATION

SHIPPER	RECEIVER
Dealership Name:	Ford Motor Company
	Regional Core Recovery Center
Address:	Address:
Phone:	Phone:
24-HOUR EMERGENCY CONTACT: INFOTRAC 1-8	300-535-5053 (Domestic) 1-352-323-3500 (International)

General Instructions: Pursuant to 49 CFR each person who offers a hazardous material for transportation shall perform the following pre-transportation functions: (1) Determine the hazard class of the material (2) Select authorized hazmat packaging (3) Fill hazmat packaging (4) Properly close hazmat packaging (5) Properly mark the package (6) Properly label the package (7) Prepare shipping document (8) Provide and maintain emergency response information (9) Review shipping paper to verify compliance to 49 CFR (10) Sign shipping document to certify shipment is in conformance to 49 CFR (11) Load hazardous material in transport vehicle (12) Segregate hazardous material from incompatible cargo (13) Select, provide or affix placards to transport vehicle to indicate that it holds hazardous materials.

Also, pursuant to 49 CFR an employer must ensure any employee performing any function affecting the transport of hazardous materials must be appropriately trained for the function the employee performs and must be retrained every thirty-six months.

	DOT Shipping Description	
Number/Type of Package	UN Number, Proper Shipping Name , Hazard Class, Packing Group	Weight
Box(es)	UN3268, Safety Devices, Class 9	Lbs.

Shipper's Certification (49 CFR 172.204): This is to certify that the above named materials are properly classified, described, packaged, marked and labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

NAME:	SIGNATURE	DATE:

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Page 3 of 4

RCRC Locations

RCRC				
CODE		City	State	Zip
00708	TRI COUNTY COMMERCE PARK, BLDG. 3/3A, 2511 LOVI ROAD	FREEDOM	PA	15042
01183	20501 PENNSYLVANIA ROAD STE 140	BROWNSTOWN Twp	MI	48192
01326	9040 BURROUGH DOVER LANE	PENNSAUKEN	NJ	08110
01728	3700 CLAYMOORE PK. DR., S. 160	HOUSTON	ТΧ	77043
01729	5915 CORRIDOR PARKWAY	SCHERTZ	ТΧ	78154
02276	4300 ROUND LAKE ROAD W. UNIT 200	ARDEN HILLS	MN	55112
02454	1605 SURVEYOR BLVD.	CARROLLTON	ТΧ	75006
03001	8333 WASHINGTON PL NE Suite E	ALBUQUERQUE	NM	87113
03199	7103 E. 47TH AVE.	DENVER	CO	80216
04861	5503 F ST	OMAHA	NE	68117
05399	3421 W. WELDON.	PHOENIX	AZ	85017
05495	4161 DIXON AVE	DES MONIES	IA	50313
05514	3645 DEVELOPERS RD.	INDIANAPOLIS	IN	46227
06201	3737 S. CAPITOL AVE.	WHITTIER	CA	90601
06583	600 SOUTH THERESA AVE.	ST LOUIS	MO	63103
06586	4444 SOUTH BLVD.	CHARLOTTE	NC	28209
06615	8242 SANDY COURT	JESSUP	MD	20794
06952	7145 INDUSTRIAL	EL PASO	ТΧ	79915
06953	550 GILLS DRIVE	ORLANDO	FL	32824
06954	5286 GEORRGIA HWY 85, SUITE 200	FOREST PARK	GA	30297
06955	545 FORD AVE	JACKSON	MS	39209
06959	900 W. MAIN	OKLAHOMA CITY	OK	73106
07089	4304 EUBANK ROAD	RICHMOND	VA	23231
08263	11 CHAPIN RD, UNIT A	PINE BROOK	NJ	07058
08453	18637 72nd AVE S	KENT	WA	98032
08454	5220 N. E. 152ND PLACE	PORTLAND	OR	97230
08587	2999 MILLER STREET	SAN LEANDRO	CA	94577
08731	8250 NE UUNDERGROUND DRIVE PILLAR 153	KANSAS CITY	MO	64161
08858	2333 S. 1800 WEST	WEST VALLEY CITY	UT	84119
09001	3311 CORPORATE DR	JOLIET	IL	60431
09121	444 WHITNEY ST	NORTHBOROUGH	MA	01532
09252	1901 LEMOYNE AVE.	SYRACUSE	NY	13208