Part 573 Safety Recall Report

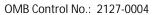
Manufacturer Name :	Ford Motor Company
Submission Date :	MAY 12, 2023
NHTSA Recall No. :	23V-342
Manufacturer Recall No. :	23S23

Manufacturer Information :

Manufacturer Name : Ford Motor Company Address : 330 Town Center Drive Suite 500 Dearborn MI 48126-2738 Company phone : 1-866-436-7332

Vehicle Information :

Vehicle 1:	2020-2023 FORD EXPLORER
Vehicle Type :	LIGHT VEHICLES
Body Style :	
Power Train :	NR
Descriptive Information :	This condition affects certain Explorer vehicles equipped with the 360-degree camera; units with the rearview camera only are not affected.
	The recalled part was introduced into production on $10/19/2018$ and was taken out of production on $05/02/2023$.
	These vehicles are not produced in VIN order. Information as to the applicability of this action to specific
	vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local
	Ford or Lincoln dealer who can obtain specific information regarding the vehicles
	from the Ford On-line
	Automotive Service Information System (OASIS) database.
	311,453 Explorer vehicles are affected.
Production Dates :	OCT 19, 2018 - MAY 02, 2023
VIN Range 1:	Begin :NREnd :NRNot sequential





Number of potentially involved : 422,201 Estimated percentage with defect : 100 %

Population :

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Vehicle Type : Rody Style :	LIGHT VEHIC	LEO			
Body Style : Power Train :	ND				
	This condition units with th camera only The recalled	e rearview are not affect part was intr	ed.		oped with the 360-degree came n 10/19/2018 and was taken ou
	of production 05/02/2023				
		es are not pro	oduced in VIN	order. Infor	mation as to the applicability of
	or by contact Ford or Lince from the For Automotive S	ting a local oln dealer wh d On-line	o can obtain s nation System	pecific infor	's toll-free line (1-866-436-7332 mation regarding the vehicles tabase.
Production Dates :	,				
VIN Range 1:		NR	End :	NR	Not sequentia
0	0				
Vehicle 3:	2020-2022 I	INCOLN COR	SAIR		
Vehicle Type :	LIGHT VEHIO	CLES			
Body Style :					
Power Train :	NR				
Descriptive Information :	units with th camera only	e rearview are not affect part was intr n on	ed.		ped with the 360-degree camer n 01/07/2019 and was taken ou
	this action to vehicles can or by contact regarding the Automotive S	o specific best be obtain ting a local Fo e vehicles fro	ned by either o ord or Lincoln m the Ford On nation System	calling Ford' dealer who i-line	mation as to the applicability of 's toll-free line (1-866-436-7332 can obtain specific information tabase.
Production Dates :	JAN 07, 2019) - DEC 15, 20	22		

The information contained in this report was submitted pursuant to 49 CFR §573

Description of Defect :

Description of the Defect :	Customers may intermittently experience either a rear camera blue image or a full blue or black image on the SYNC screen when the vehicle is placed in reverse, or when the 360-degree view is selected and available (during low-speed operation).
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	Loss of rear camera image while in reverse increases the risk of a crash
Description of the Cause :	When a loss of video frames in the Image Processing Module – B (IPMB) occurs during the re-initialization
	process or when the cameras enter sleep mode during re-initialization process, the vehicle is susceptible to
	rear camera blue image or a full blue or black screen.The root cause for the loss
Identification of Arms Wernsing	of video frames is still unknown and under investigation.
Identification of Any Warning that can Occur :	none

Involved Components :

Component Name 1:	Not reported
Component Description :	Not reported
Component Part Number :	Not reported

Supplier Identification :

Component Manufacturer

Name :Not reportedAddress :Not reportedNot reported Not reportedCountry :NR

Chronology:

Chronology is provided as an attachment.

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Description of Remedy :

Description of Remedy Program :	The remedy is under development. When a remedy is available, owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the remedy performed on their vehicle. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is estimated to be June 30, 2024. Ford will forward a copy of the notification letters to dealers to the agency when available.
How Remedy Component Differs from Recalled Component :	The remedy is under development. Root cause is unknown.
Identify How/When Recall Condition was Corrected in Production :	Not required per 49 Part 573.

Recall Schedule :

Description of Recall Schedule :	Notification to dealers is expected to occur on May 12, 2023. Mailing of owner notification letters is expected
	to begin June 26, 2023, and is expected to be completed by June 30, 2023.
Planned Dealer Notification Date :	MAY 12, 2023 - MAY 12, 2023
Planned Owner Notification Date :	JUN 26, 2023 ⁻ JUN 30, 2023

* NR - Not Reported