OMB Control No.: 2127-0004

Part 573 Safety Recall Report

23V-162

Manufacturer Name: Ford Motor Company

NHTSA Recall No.: 23V-162

Manufacturer Recall No.: 23S12



Manufacturer Information:

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

Population:

Number of potentially involved: 1,280,726

Estimated percentage with defect: 2 %

Vehicle Information:

Vehicle 1: 2013-2018 Ford Fusion

Vehicle Type: LIGHT VEHICLES

Body Style :

Power Train: GAS

Descriptive Information : Affected vehicles are equipped with non-hybrid engines and suspect front brake

jounce hoses. The subject hoses were introduced into Ford Fusion production on February 3, 2012 and were taken out of production on July 19, 2017. The subject hoses were introduced into Lincoln MKZ production on February 3, 2012 and were

taken out of production on July 19, 2017.

220,367 2013 model year Fusion vehicles are affected. 267,524 2014 model year Fusion vehicles are affected. 188,403 2015 model year Fusion vehicles are affected. 280,180 2016 model year Fusion vehicles are affected. 211,313 2017 model year Fusion vehicles are affected.

2018 model year Fusion vehicles are affected. 22,272 2013 model year MKZ vehicles are affected. 22,040 2014 model year MKZ vehicles are affected. 16,623 2015 model year MKZ vehicles are affected. 20,709 2016 model year MKZ vehicles are affected. 31,242 2017 model year MKZ vehicles are affected. 2018 model year MKZ vehicles are affected.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates: FEB 03, 2012 - JUL 19, 2017

Vehicle 2: 2013-2018 Lincoln MKZ

Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: GAS

Descriptive Information: Affected vehicles are equipped with non-hybrid engines and suspect front brake

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Production Dates: FEB 03, 2012 - JUL 19, 2017

Description of Defect:

Description of the Defect: Affected vehicles have front brake jounce hoses that could rupture

prematurely.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A ruptured front brake jounce hose will cause a progressive brake fluid leak.

The driver may experience an increase in pedal travel together with a reduction in the rate of deceleration, increasing the risk of a crash.

Description of the Cause: A rupture in the front brake jounce hose occurs from a consistent localized

failure of the internal reinforcement braid due to cyclic fatigue via tensile/bending and torsional inputs during suspension and steering articulations. The

rate of failure is proportional to the "work done" to the hose by the suspension and steering motion. It was discovered that only 88% of suspension

articulation was utilized on the brake hose test rig during life testing.

Identification of Any Warning The driver may notice a change to the brake pedal feel and travel. The brake

that can Occur: fluid warning indicator light will illuminate.

Involved Components:

Component Name 1: Right Front Brake Hose

Component Description: Fusion and MKZ Component Part Number: DG9C-2078-A

Component Name 2: Left Front Brake Hose

Component Description: Fusion and MKZ Component Part Number: DG9C-2B557-A

Supplier Identification:

Component Manufacturer

Name: HC QUERETARO SA DE CV

Address: CIRCUITO EL MARQUES NORTE # 76, QUERETAR

QUERETARO Foreign States 76246

Country: Mexico

Chronology:

Ford has provided the Chronology as an attachment

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to replace the front brake jounce hoses with the new hoses that have a revised braid material. There will be no charge for this service.

> Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is August 31, 2023.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs The remedy hoses have a different material braid that is more robust to from Recalled Component: the work done on the hose. New hose part numbers are as follows:

> Fusion/MKZ Right Front Hose: JG9Z-2078-B Fusion/MKZ Left Front Hose: JG9Z-2078-A

Identify How/When Recall Condition NR was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Notification to dealers is expected to occur on March 13, 2023. Mailing of

owner notification letters is expected to begin April 17, 2023 and is

expected to be completed by April 28, 2023.

Planned Dealer Notification Date: MAR 13, 2023 - MAR 13, 2023 Planned Owner Notification Date: APR 17, 2023 - APR 28, 2023

^{*} NR - Not Reported