



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 21, 2020

Ms. Morin Adler  
Certification & Compliance Engineer  
Ferrari North America, Inc.  
250 Sylvan Avenue  
Englewood Cliffs, NJ 07632

NEF-150DM  
20V-614

**Subject:** Rear Window Not Bonded Correctly

Dear Ms. Adler:

This letter serves to acknowledge Ferrari North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FERRARI/812 SUPERFAST/2018-2020

**Mfr's Report Date:** October 6, 2020

**NHTSA Campaign Number:** 20V-614

**Components:**

VISIBILITY

**Potential Number of Units Affected:** 1,063

**Problem Description:**

Ferrari North America, Inc. (Ferrari) is recalling certain 2018-2020 812 Superfast vehicles. The rear window on these vehicles may have been bonded incorrectly, which may lead to decreased, long-term adhesion.

**Consequence:**

The rear window could fully detach from the vehicle, creating a road hazard, increasing the risk of a crash.

**Remedy:**

Ferrari will notify owners, and dealers will replace the rear window, free of charge. The recall is expected to begin December 5, 2020. Owners may contact Ferrari customer service at 1-201-816-2668. Ferrari's number for this recall is 73.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement