

Part 573 Safety Recall Report

23V-250

Manufacturer Name : Ducati North America

Submission Date : APR 06, 2023

NHTSA Recall No. : 23V-250

Manufacturer Recall No. : SRV-RCL-23-002



Manufacturer Information :

Manufacturer Name : Ducati North America

Address : 1292 Reamwood Avenue
Sunnyvale CA 94089

Company phone : 650-933-9800

Population :

Number of potentially involved : 145

Estimated percentage with defect : 80 %

Vehicle Information :

Vehicle 1 : 2023-2023 Ducati Diavel V4

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Ducati has identified a specific VIN range of 2023 Diavel V4 motorcycles potentially affecting 145 vehicles that could have been equipped with a specific batch of right and/or left side passenger foot pegs identified with code "K22". These components are potentially compromised by a forging defect leading to breaking during extension/unfolding. This would be identified during pre-delivery inspection and therefore before the delivery of the motorcycle to the final customer.

Production Dates : FEB 16, 2023 - MAR 30, 2023

VIN Range 1 : Begin : ZDMGAR1W6PB000719 End : ZDMGAR1W7PB001619 ☒ Not sequential

Description of Defect :

Description of the Defect : The right and/or left side passenger foot pegs could break in correspondence of the rotation bush.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should one of the passenger foot pegs break, the passenger would suddenly lose the expected support on his or her foot from the peg, both when mounting the motorcycle stationary or in use, increasing the risk of crash or injury.

Ducati has never received any reports of crash or injuries.

Description of the Cause : The right and left side passenger foot pegs could have a forging defect in a specific batch code identified as "K22".

Identification of Any Warning that can Occur : The failure may occur without any warning to the driver or to the passenger.

Involved Components :

Component Name 1 : Right and/or left side passenger foot pegs.

Component Description : Right and/or left side passenger foot pegs.

Component Part Number : Right side passenger foot pegs PN.46520942AA, left side passenger foot pegs PN.46520952AA

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 27, 2023 Ducati has received a non-US report from the field, not from USA, about a left side passenger foot peg breaking during extension/unfolding, during the pre-delivery inspection and therefore before the delivery of the motorcycle to the final Customer.

Ducati immediately started and internal investigation with the supplier's support.

The investigation's findings revealed a specific batch of right and/or left side passenger foot pegs, identified with code "K22", potentially compromised by a forging defect.

Ducati has identified the motorcycles that could have been equipped with the "K22" batch number right and left side passenger foot pegs.

Ducati has never received any reports of crash or injuries.

On April 06, 2023 Ducati Motor Holding's internal safety commission decided to launch a recall campaign for the potentially affected bike population.

At the date of this 573 submission, April 06, 2023, the entire affected USA bike population is still in the Ducati network,; no bikes are delivered to final customers.

Description of Remedy :

Description of Remedy Program : Ducati North America will notify dealers of this recall in accordance with the notification schedule. Dealers will check and inspect and if necessary, replace the right and/or left side passenger foot pegs identified with batch code K22, free of charge. A Ducati North America Recall Bulletin will be published to the Ducati Dealer Network using the established communication process. Requests for reimbursement for pre-notification repairs will be considered in accordance with Ducati's general reimbursement plan on file with the agency. At the date of this 573 submission, April 06, 2023, the entire involved USA bike park is still in the Ducati network, no bikes are delivered to final customers.

How Remedy Component Differs from Recalled Component : All the right and left side passenger foot pegs identified with batch code different to K22 fulfil the specifications.

Identify How/When Recall Condition was Corrected in Production : From April 06, 2023 all the motorcycles produced were checked and inspected, and corrected for the installation of the right and left side passenger foot pegs identified with batch code K22.

Recall Schedule :

Description of Recall Schedule : Ducati North America Recall Bulletins will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle owners during May 2022, but no later than 60 days from submission of this report.

Planned Dealer Notification Date : APR 12, 2023 - APR 19, 2023

Planned Owner Notification Date : MAY 03, 2023 - MAY 10, 2023

* NR - Not Reported