OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-866

Manufacturer Name: Chrysler (FCA US, LLC)

NHTSA Recall No.: 22V-866

Manufacturer Recall No.: ZB3



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI

48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved : 5,834 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2022-2022 Dodge Charger

Vehicle Type :

Body Style : 4-DOOR Power Train : NR

Descriptive Information: Some 2022 MY Dodge Charger Pursuit vehicles may have been built with shifter

assemblies that have insufficient heat-treating on the shifter pawls.

The suspect period began on February 9, 2022, when shifter assemblies with improperly heat-treated pawls were introduced into vehicle production, and ended on June 30, 2022, when shifter assemblies with improperly heat-treated pawls were no longer used in vehicle production. The suspect period was determined using

supplier traceability and vehicle production records.

Similar vehicles not included in this recall are not equipped with a column shifter, or

were produced before or after the suspect period.

The total affected vehicles for this model is 3,420.

Production Dates: FEB 09, 2022 - JUN 30, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

☐ Not sequential

Vehicle 2: 2022-2022 Dodge Durango

Vehicle Type:

Body Style: SUV Power Train: NR

Descriptive Information: Some 2022 MY Dodge Durango Pursuit vehicles may have been built with shifter

assemblies that have insufficient heat-treating on the shifter pawls.

The suspect period began on February 6, 2022, when shifter assemblies with improperly heat-treated pawls were introduced into vehicle production, and ended on June 29, 2022, when shifter assemblies with improperly heat-treated pawls were no longer used in vehicle production. The suspect period was determined using

supplier traceability and vehicle production records.

Similar vehicles not included in this recall are not equipped with a column shifter, or

were produced before or after the suspect period.

The total affected vehicles for this model is 2,414.

Production Dates: FEB 06, 2022 - JUN 29, 2022

VIN Range 1 : Begin : NR End: NR

Description of Defect:

Description of the Defect: Shifter pawls that are not properly heat-treated may bend during use, which

may prevent the shifter from properly engaging the DRIVE position detent.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A shifter that has improperly engaged the DRIVE position detent may slip out

of the DRIVE position while driving, resulting in an unexpected loss of motive

power which can cause a vehicle crash without prior warning.

Description of the Cause: NR

Identification of Any Warning Driver may notice a bent or misaligned shifter lever, or a difficulty selecting

that can Occur: gears.

Involved Components:

Component Name 1: Shifter Assy

Component Description: Auto Trans I/P Shift

Component Part Number: 68466147AB / 68582129AA

Supplier Identification:

Component Manufacturer

Name: GHSP

Address: 701 S WAVERLY RD, SUITE 100

HOLLAND Michigan 49423

Country: United States

Chronology:

- On September 27, 2022, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into 2022 MY Dodge Charger Pursuit vehicles and 2022 MY Dodge Durango Pursuit vehicles for loss of motive power.
- From September 2022, through November 2022, FCA US TSRC reviewed vehicle records and met with FCA US engineering to review supplier test results to understand the performance of improperly heat-treated shifter pawls.
- As of November 11, 2022, FCA US is aware of zero customer assistance records, zero warranty claims, and zero field reports potentially related to this issue for all markets.
- As of November 11, 2022, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On November 17, 2022, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy:

Description of Remedy Program: FCA US will conduct a voluntary safety recall on all affected vehicles to

replace the shifter assembly.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the

expense.

How Remedy Component Differs The remedy component is a shifter assembly with a properly heat-treated

from Recalled Component: shifter pawl.

Identify How/When Recall Condition NR was Corrected in Production :

The information contained in this report was submitted pursuant to 49 CFR §573

Recall Schedule:

Description of Recall Schedule: **11/23/2022: FCA US will notify dealers and begin notifying owners on

or about 01/12/2023.

Planned Dealer Notification Date : JAN 12, 2023 - JAN 12, 2023 Planned Owner Notification Date : JAN 12, 2023 - JAN 12, 2023

* NR - Not Reported