OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20E-085

Manufacturer Name: DENSO International America, Inc.

Submission Date: NOV 17, 2020 **NHTSA Recall No.:** 20E-085

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: DENSO International America, Inc.

Address: 24777 DENSO Drive

Southfield MI 48033

Company phone: 999

Population:

Number of potentially involved: 1,517,721

Estimated percentage with defect: NR

Equipment Information:

Brand / Trade 1: DENSO

Model: Fuel Pump

Part No.: Various Part Numbers

Size: N/A

Function: Fuel Supply

Descriptive Information: The low-pressure fuel pump is located in the fuel tank and supplies fuel pressure

to the fuel injection system.

Production Dates: JUN 26, 2017 - JUN 28, 2019

Description of Defect:

Description of the Defect: For Description of Defect, please see DIR filed April 24, 2020 attached to recall

20E-026.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: For Description of Safety Risk please see DIR filed April 24, 2020 attached to

recall 20E-026.

Description of the Cause: For Description of Cause, please see DIR filed April 24, 2020 attached to recall

20E-026.

Identification of Any Warning For Identification of Any Warning that can Occur, please see DIR filed April 24,

that can Occur: 2020 attached to recall 20E-026.

Involved Components:

Component Name: NR
Component Description: NR
Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: DENSO International America, Inc.

Address: 24777 Denso Drive

Southfield MICHIGAN 48086

Country: United States

Chronology:

For earlier events, see Separate DENSO DIR filed April 24, 2020 attached to recall 20E-026.

June 2020 - October 2020

Additional analysis was conducted regarding the density of impellers manufactured during various periods. Because the impeller material contains three elements (resin, glass fiber, and calcium carbonate), but only one element (resin) is susceptible to swelling, only resin density was examined for this analysis. Resin density was found to more closely correlate with the occurrence of field cases than overall impeller density. The resin density findings indicated additional material lots which could contribute to the occurrence of the condition in combination with other factors.

In addition, the surface strength of impellers manufactured during various periods was examined with additional variables considered. This analysis demonstrated that a lower minimum surface strength than previously estimated could be possible.

The new resin density and surface strength information can be correlated by vehicle manufacturers with warranty data, production timing data, vehicle specific variables, and other information to determine which vehicles, if any, may be susceptible to the condition.

November 2020

Toyota filed a safety recall notice (20V-682) to cover additional Toyota vehicles that were not included in its earlier recall notices.

DENSO sells low pressure fuel pumps of similar but not identical design and construction to other vehicle manufacturers. The vehicles of the other vehicle manufacturers possess different fuel delivery systems, engine configurations, and other variables to those Toyota included in its recall. Denso is cooperating with other

vehicle manufacturers' analysis.

Description of Remedy:

Description of Remedy Program: The remedy program, if any, will be determined by vehicle manufacturers.

How Remedy Component Differs The impeller of fuel pumps utilized for a remedy component have higher

from Recalled Component: density.

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: The recall schedule will be decided by vehicle manufacturers.

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: American Honda Motor Co., Inc.

Address: 1919 Torrance Blvd.

Torrance CA 90501-2746

Country: US Company Phone: NR

Name: Ford Motor Company

Address: 1 American Rd

Dearborn MI 48126

Country: US

Company Phone: 8003923673

Name: Subaru of America, Inc.

Address: One Subaru Drive

Camden NJ 08103

Country: US

Company Phone: 8564888500

Name: Toyota Motor North America, Inc.

Address: 6565 Headquarters Drive

Plano TX 75024

Country: US

Company Phone: 4692924000

Name: Magnuson Products, LLC

Address: 1990 Knoll Drive, Building A

Ventura CA 93003

Country: US

Company Phone: 8056428833

Name: Mazda North American Operations

Address: 1025 Connecticut Avenue NW

Washington DC 20036

Country: US

Company Phone: NR

Name: Mitsubishi Motors North America, Inc.

Address: 4015 Aspen Grove Dr

Franklin TN 37067

Country: US

Company Phone: 8654414166

^{*} NR - Not Reported