

## Safety Issue Type: Recalls

January 25 2022 NHTSA Campaign Number: 22V030000

### Instrument Cluster Malfunction/FMVSS 123

Operating a motorcycle without a visible speedometer or neutral indicator may increase the risk of a crash.

NHTSA Campaign Number 22V030000

Manufacturer Harley-Davidson Motor Company

Components ELECTRICAL SYSTEM

Potential Number of Units Affected 3917

#### Summary

Harley Davidson Motor Company (Harley-Davidson) is recalling certain 2021 Pan America 1250S (RA1250S), Pan America 1250 (RA1250), and Sportster S (RH1250S) motorcycles. The instrument cluster module may not display the speedometer and neutral indicator at start-up when the module is below freezing temperatures. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 123, "Motorcycle Controls and Displays."

#### Remedy

Dealers will update the instrument cluster module software, free of charge. Owner notification letters are expected to be mailed February 8, 2022. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0631.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

### Affected Products (3)

#### Vehicle

MAKE	MODEL	YEAR
HARLEY-DAVIDSON	RA1250	2021
HARLEY-DAVIDSON	RA1250S	2021
HARLEY-DAVIDSON	RH1250S	2021

### Associated Documents (3)

Recall 573 Report - January 31, 2022

RCLRPT-22V030-4417.PDF 218.008KB

<https://static.nhtsa.gov/odi/rcl/2022/RCLRPT-22V030-4417.PDF>

Recall Acknowledgement

RCAK-22V030-4709.pdf 786.786KB

<https://static.nhtsa.gov/odi/rcl/2022/RCAK-22V030-4709.pdf>

Noncompliance Notice 573 Report

RCLRPT-22V030-1052.PDF 217.979KB

<https://static.nhtsa.gov/odi/rcl/2022/RCLRPT-22V030-1052.PDF>