#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 23V-409

**Manufacturer Name:** BMW of North America, LLC

Submission Date: JUN 07, 2023 NHTSA Recall No.: 23V-409 Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: BMW of North America, LLC

Address: P.O. Box 1227

Westwood NJ 07675-1227

Company phone: 18005257417

## **Population:**

Number of potentially involved: 11,180 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2022-2024 BMW iX xDrive50, iX M60

Vehicle Type: LIGHT VEHICLES

Body Style: SUV

Power Train: HYBRID ELECTRIC

Descriptive Information: Approximately 11,180 vehicles were manufactured in which the driver could cause an

unexpected reactivation of the cruise control system.

Basis for recall population determination:

Vehicle manufacturing information was reviewed to determine the potentially

affected vehicle population.

Recall component difference to non-recall component:

Certain driver actions may allow an unexpected reactivation of the cruise control

system.

Production Dates: OCT 18, 2021 - MAY 31, 2023

## **Description of Defect:**

Description of the Defect: When maneuvering the vehicle at low speeds and turning the steering wheel,

then potentially related to the layout of the activation button, the driver's hand could inadvertently contact the button which could accidently reactivate the

cruise control system.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the system is accidently reactivated, this could lead to a slight unexpected

speed increase. However, the driver can deactivate the system by either 1) depressing the brake pedal, or 2) pressing the cruise control on/off button.

In rare cases, if the driver did not deactivate the system, then depending upon traffic and road conditions, this could increase the risk of a crash.

Description of the Cause: NR

Identification of Any Warning Cruise control icon active.

that can Occur:

## **Involved Components:**

Component Name 1: Software **Component Description: Software** 

Component Part Number: N/A - software issue

### **Supplier Identification:**

### **Component Manufacturer**

Name: BMW AG

Address: NR

NR

Country: NR

#### **Chronology:**

Please refer to the separate document containing the chronology for this report.

#### **Description of Remedy:**

Description of Remedy Program: Potentially affected vehicles will be programmed with updated software.

Owners will be notified by First Class mail advising them of the recall and to schedule an appointment with an authorized BMW dealer to have the remedy performed for free. If this condition were to occur to a potentially affected vehicle prior to this recall, the remedy would be covered by the BMW New Vehicle Limited Warranty program. Therefore, reimbursement for a pre-notification remedy re Part 573.13 and Part 577.11 is not necessary.

How Remedy Component Differs Recall component: Software – p/n N/A

from Recalled Component:

Identify How/When Recall Condition NR was Corrected in Production :

**Recall Schedule:** 

Description of Recall Schedule: Dealer notification is expected to begin and end on June 7, 2023.

Owner notification is expected to begin and end on July 28, 2023.

Planned Dealer Notification Date : JUN 07, 2023 - JUN 07, 2023 Planned Owner Notification Date : JUL 28, 2023 - JUL 28, 2023

\* NR - Not Reported