#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 24V-251

**Manufacturer Name:** Volkswagen Group of America, Inc.

NHTSA Recall No.: 24V-251

Manufacturer Recall No.: 69GU



#### **Manufacturer Information:**

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326

Company phone: 1-800-893-5298

## **Population:**

Number of potentially involved: 91 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2023-2023 AUDI S5 CABRIOLET

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the

recall are not equipped with affected control units.

S5 CABRIOLET: 1

Production Dates: FEB 02, 2023 - FEB 02, 2023

VIN Range 1: Begin: WAUY4GF51PN003406 End: WAUY4GF51PN003406 Not sequential

Vehicle 2: 2023-2023 AUDI A4 ALLROAD

Vehicle Type : Body Style : Power Train : NR

Descriptive Information: The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the

recall are not equipped with affected control units.

A4 ALLROAD: 1

Production Dates: JUL 07, 2023 - JUL 07, 2023

VIN Range 1:Begin: WA18AAF47PA082534 End: WA18AAF47PA082534 Not sequential

Vehicle 3:	2024-2024 AUDI A8
Vehicle Type :	
Body Style :	
Power Train :	
Descriptive Information :	The recall population was determined by production records.
	The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units.  A8: 1
Production Dates :	NOV 16, 2023 - NOV 16, 2023
VIN Range 1:	Begin: WAULDAF82RN006089 End: WAULDAF82RN006089
Vehicle 4:	2024-2024 AUDI E-TRON QUATTRO
Vehicle Type :	
Body Style :	
Power Train :	
Descriptive Information :	The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. E-TRON QUATTRO: 4
Production Dates :	FEB 13, 2023 - FEB 23, 2023
VIN Range 1:	Begin: WA16ABGE9RB004144 End: WA16ABGE1RB004476 ✓ Not sequential
Vehicle Type : Body Style :	
Power Train :	NR
Descriptive Information :	The recall population was determined by production records.  The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units.  E-TRON SPORTBACK QUATTRO: 1
Production Dates:	FEB 13, 2023 - FEB 13, 2023
VIN Range 1: Begin: WA1DABGE6RB004111 End: WA1DABGE6RB004111	

Vehicle 6: 2023-2024 AUDI Q3 Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. Q3: 24 Production Dates: JAN 28, 2023 - OCT 25, 2023 VIN Range 1: Begin: WA1EECF31P1089909 End: WA1BUCF34R1051793 ✓ Not sequential Vehicle 7: 2023-2024 AUDI Q5 Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. Q5: 36 Production Dates: JAN 27, 2023 - NOV 29, 2023 VIN Range 1: Begin: WA1GAAFY2P2097712 End: WA1BBAFY1R2052870 ▼ Not sequential Vehicle 8: 2023-2023 AUDI Q5 SPORTBACK Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. Q5 SPORTBACK: 1 Production Dates: JAN 28, 2023 - JAN 28, 2023 VIN Range 1: Begin: WA15AAFY2P2098737 End: WA15AAFY2P2098737 Not sequential

Vehicle 9: 2023-2024 AUDI Q7

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the

recall are not equipped with affected control units.

Q7: 9

Production Dates: JUN 08, 2023 - OCT 23, 2023

VIN Range 1: Begin: WA1VXBF77PD026190 End: WA1ACBF7XRD005735 ✓ Not sequential

Vehicle 10: 2024-2024 AUDI Q8

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the

recall are not equipped with affected control units.

Q8:2

Production Dates: OCT 18, 2023 - OCT 19, 2023

VIN Range 1: Begin: WA1BVBF10RD001428 End: WA1CVBF13RD001461 ✓ Not sequential

Vehicle 11: 2023-2023 AUDI A3 SEDAN

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the

recall are not equipped with affected control units.

A3 SEDAN: 2

Production Dates: JUN 13, 2023 - JUN 13, 2023

Vehicle 12: 2024-2024 AUDI RSQ8 Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. **RSQ8: 1** Production Dates: OCT 13, 2023 - OCT 13, 2023 VIN Range 1: Begin: WU1ARBF13RD001223 End: WU1ARBF13RD001223 ✓ Not sequential Vehicle 13: 2023-2023 AUDI S5 SPORTBACK Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. S5 SPORTBACK: 2 Production Dates: JUL 07, 2023 - JUL 20, 2023 VIN Range 1: Begin: WAUC4CF55PA069337 End: WAUB4CF55PA069348 ✓ Not sequential Vehicle 14: 2023-2023 AUDI SQ7 Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. SQ7: 1 Production Dates: JUN 08, 2023 - JUN 08, 2023 VIN Range 1: Begin: WA1AWBF75PD026416 End: WA1AWBF75PD026416 ☐ Not sequential

Vehicle 15: 2023-2023 AUDI TT COUPE Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. TT COUPE: 2 Production Dates: FEB 03, 2023 - FEB 06, 2023 VIN Range 1: Begin: TRUA1AFV6P1004915 End: TRUA1AFV9P1004925 **✓** Not sequential Vehicle 16: 2023-2023 AUDI TT ROADSTER Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. TT ROADSTER: 2 Production Dates: JAN 30, 2023 - FEB 06, 2023 VIN Range 1: Begin: TRUTECFVXP1004795 End: TRUTECFV9P1004920 **✓** Not sequential Vehicle 17: 2023-2023 AUDI RS5 SPORTBACK Vehicle Type: **Body Style:** Power Train: NR Descriptive Information: The recall population was determined by production records. The recalled products differ from products that were not included in the recall because the affected control units have been clearly identified by the supplier and can be precisely assigned to the affected vehicles. Therefore, vehicles not included in the recall are not equipped with affected control units. RS5 SPORTBACK: 1 Production Dates: JUL 11, 2023 - JUL 11, 2023 VIN Range 1: Begin: WUAAWCF51PA904311 End: WUAAWCF51PA904311 Not sequential

## **Description of Defect:**

Description of the Defect: Pins inside the passenger seat occupant detection system control module were

not soldered to the circuit board correctly. This can lead to an interruption in communication between the passenger seat occupant detection system control module and the airbag control module. In combination with vibrations or similar events, the pins may no longer have contact to the circuit board due to the missing solder connection. If the airbag control unit detects the fault, it switches into fail-safe mode and deactivates the passenger airbag. In a crash, there would be an increased risk of injury to the occupant seated in the front passenger seat if the passenger frontal airbag is switched off or not working.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: In a crash, there would be an increased risk of injury to the occupant seated in

the front passenger seat if the passenger frontal airbag is switched off or not

working.

Description of the Cause: At the responsible delivery company, control units from several manufacturers

are soldered on a production line. When the soldering program was switched to another manufacturer, there were still Audi control units on the production line. The control unit of the other manufacturer does not have 3 specific pins,

which is why these were not soldered on the Audi control units.

Identification of Any Warning If the recall condition occurs, the yellow airbag warning light will illuminate,

that can Occur: and the airbag control module switches to the fail-safe mode, deactivating the

passenger frontal airbag. If this happens, owners are advised to contact an authorized Audi dealer without delay to have the vehicle diagnosed.

## **Involved Components:**

Component Name 1: Control unit seat recognition

Component Description: Control unit seat recognition

Component Part Number: 4M0 959 339

### **Supplier Identification:**

#### **Component Manufacturer**

Name: IEE S.A.

Address: 1, rue du Campus

Bissen Foreign States 7795

**Country: Luxembourg** 

### **Chronology:**

November 2023 - March 2024: On November 24, 2023 a deviation in the soldering process at the supplier was identified during a field analysis. The issue was brought to the attention of Audi on December 7, 2023 and the investigation regarding the potential implications and the potentially affected vehicles was started immediately together with the supplier. The topic was reported to the Audi Product Safety Committee and an in-depth analysis of the topic was facilitated.

Concurrently, efforts were underway at the supplier's end to rectify the issue. On February 27, 2024, the supplier enhanced their automated optical inspection process in the production line, marking a significant step towards issue resolution.

March 27, 2024: After thorough deliberation and analysis, the Audi Product Safety committee made the determination of a safety defect due to the potential impact on the passenger airbag's deployment in case of a crash.

As of April 03, 2024 Audi is aware of two related warranty claims, but Audi is not aware of any injuries, crashes or fires due to this issue.

Date of determination: March 27, 2024

## **Description of Remedy:**

Description of Remedy Program: The passenger seat occupant detection system control module will be

replaced in the affected vehicles.

Audi will not offer a reimbursement plan under this recall because the vehicles affected would be covered under the new vehicle limited

warranty.

How Remedy Component Differs The control module is being replaced with a new one of the same model,

from Recalled Component: which has been correctly produced.

Identify How/When Recall Condition The supplier has enhanced the automated optical inspection process on was Corrected in Production: the production line to identify unsoldered pins. This was implemented on

February 27, 2024.

#### **Recall Schedule:**

Description of Recall Schedule: Dealers: On or before April 05, 2024 / Owners on or before May 31, 2024

Planned Dealer Notification Date: APR 05, 2024 - APR 05, 2024 Planned Owner Notification Date: MAY 31, 2024 - MAY 31, 2024

\* NR - Not Reported