OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 22V-085

**Manufacturer Name:** Volkswagen Group of America, Inc.

NHTSA Recall No.: 22V-085

Manufacturer Recall No.: 06E7



#### **Manufacturer Information:**

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326

Company phone: 1-800-893-5298

# **Population:**

Number of potentially involved: 920 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2022-2022 Audi E-TRON GT

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Vehicle assembly information were reviewed to determine the potentially affected

vehicles. Vehicles not included in the recall have not received affected parts or have

already been remedied in the factory or port.

E-TRON GT: 920 49 CFR § 575.6

Production Dates: MAR 18, 2021 - OCT 18, 2021

VIN Range 1: Begin: WAUEJBFW1N7000921 End: WAUAHBFW4N7902604 ✓ Not sequential

#### **Description of Noncompliance:**

Description of the The units for the values of the tire pressure table in the owner's manual (kPa

Noncompliance: and PSI) were assigned to the wrong columns and therefore do not match the

actual numbers.

49 CFR § 575.6

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The tire pressure values on the B-pillar "Tire and Loading Information" label

are correct; however, if a customer tries to inflate the tires solely according to the tire pressure table in the owner's manual, the tires could be either overor under-inflated, which could lead to a negative effect on driving stability, potentially causing a loss of vehicle control which might lead to a crash.

49 CFR § 575.6

Description of the Cause: When creating the owner's manual, a mistake occured and the units for the tire

pressure on top of the columns were erroneously reversed.

Identification of Any Warning none that can Occur :

# **Involved Components:**

Component Name 1: Supplement Owner's manual

Component Description: Tire pressure table

Component Part Number: 4J3012721HA

## **Supplier Identification:**

#### **Component Manufacturer**

Name: Audi AG

Address: Auto-Union-Str. 1

Ingolstadt 85057

**Country: United States** 

### **Chronology:**

November 2021: Audi of America informed Audi AG that they found a mistake within the owner's manual regarding the tire pressure table. An immediate investigation was started and the topic was submitted to the Audi Product Safety Committee.

November 2021 - January 2022: A Stop-Order was issued for all vehicles still in the port and the factory. The online owner's manual was corrected and a supplement with the corrected tire pressure table was issued and attached to the owner's manual in production. Vehicles still in the port and in the factory also received the owner's manual insert. Affected scope of vehicles in the field was verified and the topic was discussed with the North American market regarding regulatory requirements and possible impacts. Evaluation found that FMVSS 110 regulates the so called B-pillar label, which is correct in this matter and referenced in the owner's manual as the source for tire pressures. However, 49 CFR § 575.6(a) (4) requires an information for the customer regarding the correct tire pressure. Risk assessment for the possibility to fill in the wrong tire pressure by the customer.

February 09, 2022: Although there is no FMVSS non-compliance and the tire pressure label on the B-pillar is correct, the Audi Product Safety Committee decides a voluntary recall in order to provide customers with an updated correct tire pressure table.

Audi is not aware of any customer complaints, warranty records, crashes or injuries due to this issue.

# **Description of Remedy:**

Description of Remedy Program: The corrected tire pressure table will be provided to customers as an

insert to the vehicle owner's manual. Because the vehicles are within the New Vehicle Limited Warranty period, Audi will not offer a reimbursement

program under this recall.

How Remedy Component Differs The remedy component is an owner's manual insert providing the from Recalled Component: corrected table for the tire pressure values. It can be distinguished from the recalled component because it is labeled as an addendum/insert to the

owner's manual.

Identify How/When Recall Condition Vehicles produced after December 06, 2021 have received the owner's was Corrected in Production: manual insert consisting of the corrected tire pressure table. Model year 2023 vehicles will receive a corrected owner's manual as part of the

normal production process.

#### **Recall Schedule:**

Description of Recall Schedule: Dealers/owners: On or before April 15, 2022

Planned Dealer Notification Date: APR 15, 2022 - APR 15, 2022 Planned Owner Notification Date: APR 15, 2022 - APR 15, 2022

\* NR - Not Reported