OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22V-455

**Manufacturer Name:** Ford Motor Company

NHTSA Recall No.: 22V-455

Manufacturer Recall No.: 22C14



#### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

## **Population:**

Number of potentially involved : 965 Estimated percentage with defect : 100%

#### **Vehicle Information:**

Vehicle 1: 2022-2022 Lincoln Navigator

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : NR

Descriptive Information: Affected vehicles are equipped with headlamp control module software that may

cause a loss of side marker lamp function and daytime running lamps function (if

equipped) other non-regulated lighting features may also be affected.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service

Information System (OASIS) database

Production Dates: APR 15, 2021 - APR 14, 2022

VIN Range 1: Begin: NR End: NR

■ Not sequential

#### **Description of Defect:**

Description of the Defect: Vehicles may exhibit a loss of side marker lamp function and daytime running

lamps function (if equipped) which are regulated by FMVSS. Other non-regulated lighting features may also be affected; however, there is no loss of low beam, manual high beam, turn signal, hazard, or position functionality.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: A loss of function to the vehicle's side marker lamps and/or daytime running

lamps (if equipped) that are regulated by FMVSS, could increase the risk of a

crash.

Description of the Cause: A software error in the headlamp control module can lead to a loss of certain

lighting functions.

Identification of Any Warning A pop-up message stating, "Advanced front lighting features temporarily

that can Occur: unavailable" will appear in the cluster should this condition occur.

### **Involved Components:**

Component Name 1: Headlamp Control Module

**Component Description: Headlamp Control Module** 

Component Part Number: NL1B-14D063-A

## **Supplier Identification:**

#### **Component Manufacturer**

Name: Continental Automotive Austria GmbH

Address: Dresdner Strasse 91

1200 Vienna Foreign States

Country: Austria

## **Chronology:**

Chronology is provided as an attachment

#### **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the headlamp control module software release and configuration parameters updated and perform the headlamp leveling calibration routine. Ford is also investigating the option to provide the remedy though a Ford Power-Up software update. There will be no charge for this service.

> Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle

owners prior to notification of a safety recall in May 2021. The ending date

for reimbursement

eligibility is estimated to be August 1, 2022.

Ford will forward a copy of the notification letters to dealers to the agency when available.

from Recalled Component: lead to this concern.

How Remedy Component Differs The updated headlamp control software mitigates the condition that can

Identify How/When Recall Condition NR was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Notification to dealers is expected to occur on June 28, 2022. Mailing of

owner notification letters is expected to begin July 11, 2022, and is

expected to be completed by July 15, 2022.

Planned Dealer Notification Date: JUN 28, 2022 - JUN 28, 2022 Planned Owner Notification Date: JUL 11, 2022 - JUL 15, 2022

\* NR - Not Reported